



Civic Centre,  
Arnot Hill Park,  
Arnold,  
Nottinghamshire,  
NG5 6LU

# Agenda

## Overview and Scrutiny Committee

Date: **Monday 21 November 2016**

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Time: **5.30 pm**

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Place: **Reception Room**

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For any further information please contact:

**Helen Lee**

Elections and Members' Services Officer

0115 901 3894

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# Overview and Scrutiny Committee

## Membership

**Chair** Councillor Meredith Lawrence

**Vice-Chair** Councillor Gary Gregory

Councillor Bruce Andrews  
Councillor Sandra Barnes  
Councillor Tammy Bisset  
Councillor Kevin Doyle  
Councillor Roxanne Ellis  
Councillor Paul Feeney  
Councillor Helen Greensmith  
Councillor Marje Paling  
Councillor Stephen Poole  
Councillor Alex Scroggie  
Councillor John Truscott

## **AGENDA**

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- 1 Apologies for Absence and Substitutions.**
- 2 To approve, as a correct record, the minutes of the meeting held on 19 September 2016** 5 - 16
- 3 Declaration of Interests.**
- 4 East Midlands Ambulance Service** 17 - 20  
Report of the Elections and Members' Services Officer.
- 5 Council Plan 2016/19: Overview of Quarter 2** 21 - 36  
Report of the Director of Organisational Development and Democratic Services.
- 6 Programme of Portfolio Holder Attendance** 37 - 60  
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Report of the Elections and Members' Services Officer.
- 8 Any other item which the Chair considers urgent.**

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## **MINUTES OVERVIEW AND SCRUTINY COMMITTEE**

**Monday 19 September 2016**

Councillor Meredith Lawrence (Chair)

Councillor Gary Gregory	Councillor Sarah Hewson
Councillor Bruce Andrews	Councillor Marje Paling
Councillor Sandra Barnes	Councillor Stephen Poole
Councillor Kevin Doyle	Councillor Alex Scroggie

Apologies for absence: Councillor Tammy Bisset, Councillor Paul Feeney, Councillor Helen Greensmith and Councillor John Truscott

Officers in Attendance: H Barrington, M Cryer, M Hill, H Lee and C Mckenzie

Guests in Attendance Councillor Peter Barnes

### **126 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS.**

Councillors Bisset, Greensmith, Truscott and Feeney. Councillor Hewson attended as substitute.

### **127 TO APPROVE, AS A CORRECT RECORD, THE MINUTES OF THE MEETING HELD ON 27 JUNE 2016**

#### **RESOLVED:**

That the minutes of the above meeting, having been circulated, be approved as a correct record.

### **128 DECLARATION OF INTERESTS.**

None.

### **129 COUNCIL PLAN 2016/19:OVERVIEW OF QUARTER 1**

The Director of Organisational Development and Democratic Services, Helen Barrington, informed the committee about the position against improvement for action and performance indicators in the 2016/2017 Gedling Plan. She highlighted areas of particularly positive performance where targets have already been exceeded in Quarter 1 including:

- 134 theatre events/shows taking place at the Bonington Theatre against target of 97

- 54 cinema shows taking place at the Bonington Theatre against a target of 24
- 92% of One Stop shop customers seen within 15 minutes against a target of 83%
- 100% of Major planning applications processed within 13 weeks against a target of 90%.

Overall indicator performance at the end of Quarter 1 shows that out of a total of 33 indicators, 16 were on or above target, 4 slightly below target and 13 indicators missed their target.

Within the 13 which have missed their target, areas of concern include

- Homelessness, it is recognised that performance is not where it should be due to a variety of issues. Additional training is being provided to improve the quality and efficiency of the service to progress towards the performance target. Members were concerned about the rehoming of child refugees from Syria in the borough and were informed that the Chief Executive was the East Midlands lead on this issue and Gedling has been instrumental in receiving two families.
- Planning applications, whilst still below target progress is being made and further improvements are expected in Quarter 2.
- Lack of housebuilding. Members were informed that although there are 2000 planning permissions for new properties these have not been delivered for a variety of reasons including land prices, planning consent conditions and developers ability to obtain funding. Teal Close has not moved forward due to a range of complex land ownership issues, but the Dunstan Street and Grove site have now been completed. There has been progress on Blue Note site.

#### **RESOLVED:**

To note the report

**130**

#### **PROGRAMME OF PORTFOLIO HOLDER ATTENDANCE**

Councillor Peter Barnes attended the committee to answer questions submitted in advance of the meeting. Mike Hill, Deputy Chief Executive & Director of Finance, Melvyn Cryer, Service Manager, Parks and Street Care, and Caroline McKenzie, Service Manager Waste Services also attended the meeting.

The following questions were addressed:

#### **Quarter 1 Performance report 2016/17**

- **NI 191 Residual household waste per household in Kg - what is the average target of similar authorities, and what is meant**

**by the target being described as "challenging" in the year end performance report.**

NI191 was a target previously used and includes street cleaning and bulky waste collections. Many authorities no longer use this target and just record the amount collected. The two who do, Ashfield and Bassetlaw were also below target. Bassetlaw currently do not charge for the collection of garden waste, Broxtowe and Rushcliffe have just started to charge. Garden waste is still being deposited in black bins. When green bins were introduced there was lots of education and information provided about what should be put in the bin. The level of information provision has fallen back as resources are no longer available, resulting in contamination by articles that should not be put in the recycling bin increasing. Free bulky waste collections are provided in January and February.

Following questions from members additional points were highlighted

- About 27% of households have garden bins and this service is at capacity. The purchase of a new vehicle will enable the service to be increased and there will be additional promotion of the service
  - The authority works with other local authorities to try and improve ways to encourage recycling
  - Work is being undertaken with the County Council to improve contamination rate and to enable more issues to be recycled. Pictorial stickers to remind what can be recycled are being developed
  - Difficulties arise as the public is unclear about which type of plastics are recyclable
  - Recycling rates have fallen across the whole of the county
  - Wormeries and wood collections were also discussed.
- **NI 195a. Percentage of streets with unacceptable levels of litter. Can you define "unacceptable"? What are the criteria? Is the amount of litter measured? If so how?**

An explanatory note was circulated which defined standards of unacceptable levels, this included photographs of the cleanliness grades defined by the Code of Practice on Litter and Refuse.

- **LI 133. Number of fly tipping incidents reported to Gedling Borough Council. Have any work initiatives or strategy been planned to halt this increase. If the registration of vehicles at recycling centres increases incidents what measures will be put in place to mitigate the anticipated increase in fly tipping.**

Public Protection Officers enforce fly tipping using fixed penalty notices.]. They investigate the majority of cases in an attempt to evidence ownership of the dumped waste. 1 unit of four covert cameras have

recently been purchased and are about to be deployed in our hot spot areas, (Gravelly Hollow, Calverton & Honeywood Gardens Estate to name two such areas), in an effort to catch perpetrators in the act so that they can be prosecuted accordingly.

GBC have had some success in this area recently with two high profile cases, publicised in the local press and dealt with by the Courts.

The strategy to halt the increase has been reviewed and current hot spots identified in conjunction with PASC operatives and patrols are being targeted, particularly in areas of deprivation. Two advertising A board signs have also been made to identify witness for any larger fly tipping cases, and we also continue to put up our normal fly tipping signs up related to hot spots. In future any 'Fixed penalty notice' monies will come directly to GBC rather than the courts and will be used to further fund fly tipping initiatives. We also promoted a no-fly tipping message at the Arnold Carnival and Gedling shows.

We've also purchased crime scene tape which is now stuck to any fly tipping we come across to advertise it as an offence and let people know it has been reported to prevent repeat visits and unnecessary re reporting of incidents.

Working with County on the waste and recycling centres, and the introduction of the permit system, local residents will not be fined first time, but will be given second chance and checks will be carried out on an ad-hoc basis. Historically we have not seen issues in this area, but it is presented as a possible risk.

New weekly meetings are now taking place which will ensure we maintain close communication between PASC, Waste and Public Protection in our efforts to reduce and prevent this offence from occurring.

Following questions from members the following issues were addressed

- Fixed penalty notices can be issued when it is possible to establish who has dumped the rubbish. There have been two high profile prosecutions
  - It is too early to say how successful the use of A boards has been
  - It is the householder not the person who dumps the waste who is the responsible person and they are the ones liable for prosecution
  - The Arnold and Gedling Show are used to promote fly tipping and dog fouling as a crime.
- 
- **LI 346 Percentage of fly tipping incidents removed within 4 working days. Why has the target been changed from 2 working days (2015/16 indicator target) to 4 this year? The**

**note in the year end performance report mentions "...the service has been re-engineered...." Can you elaborate?**

PASC Budget reductions have resulted in reduced 'agency labour' budget from £132,000 to £40,000. This means we do not have the flexibility we once had to channel labour into areas required on an instant basis.

Our response turn around has been identified as having slowed as a result. This coupled with a significant increase [40%] in fly tipping over the last two years has resulted in more cases to clean up.

As a result a capital bid was prepared for an extra member of staff to form a fly tip response team. But this was unsuccessful. Mindful of this SLT when considering the Gedling Plan for 16/17 amended the response time from 2 days to 4 days to give PASC staff more time to respond. We usually respond within 3 days every time.

Members were concerned about the public leaving white goods in their garden or on the street in the hope that they will be picked up. These can be collected in the bulky waste collections which have to be paid for. If there is a problem of white goods being disposed of members should contact waste services.

Annual Indicators included in the 2015/16 Year End Report

- **LI 249 Reduce carbon emissions from Council estate - as the target appears to be very low, what is the average target of similar authorities and is anything being done to increase Gedling's performance?**

The authority has one electric vehicle, a dual fuel option is better than all electric. Members suggested that the possibility of making taxi's emission free should be considered, and it was agreed this would be given consideration.

- **LI 316 Amount of electricity generated from renewable energy for use in the Council's own estate - as the target is very low, is anything being done to increase Gedling's performance?**

Five to ten years ago there was a government agenda to promote renewable energy; this has been relaxed in the last five years. During this period councils attempted to deliver easy initiatives, solar panels, thermostatic controls and energy efficiency light bulbs. Energy saving initiatives would now need capital investment and the 10% target may seem low but in terms of investment available it is quite ambitious. Leisure Centres are looking to use more energy efficient boilers and the buildings at Gedling Country Park will have solar panels on the roof. Members considered that the planning regulations could be used to

recommend the siting of solar panels on new buildings should be examined.

Indicators included in the 2015/16 Year End Report measured as part of the two yearly resident's survey

- **LI 020. Percentage of residents satisfied with parks and open spaces. How is resident's satisfaction measured?**  
**Resident satisfaction is obtained bi-annually from the Gedling Conversation roadshows. Online survey's and marquee town centre roadshows. 74% to 72%.**

PASC Services also undertake an annual resident Parks surveys in our Parks and Open Spaces during the summer.  
Results from this bespoke survey have shown even higher results.

12/13 96%  
13/14 94%  
14/15 92%  
15/16 94%

- **LI 042. Percentage of survey respondents satisfied with street cleansing**  
**Can the portfolio holder expand and elucidate on the following?**

Gedling Conversation Satisfaction 58% down from 72%.  
Rurals 72.7% Urban 56%.

- **What programme of actions?**

There have been a number of new street cleansing initiatives this year following the poor satisfaction result, including:

Targeted street sweeps. For example Byron Street, Daybrook and Dunstan Street, Netherfield.

Where the residents of 'hot spot' streets have received letters advising that we will be cleaning their road on a certain date and requesting that they move their cars for the duration of the street sweep.

Employee Volunteering.

Clean Up's at the Hobbucks, and at Top Valley behind the housing where fly tipping over garden fences has occurred in the past and is degrading the environment.

TV promotion.

With the 'Dog Poo Tree' at Mapperley Top and Gedling Country Park and 'dog poo stencils' and 'we are watching you' posters around the borough to increase public awareness of the anti-social issue.

Social media promotion. (Member of Keep Britain Tidy organisation).

The Keep Britain Tidy Clean for Queen initiative, which was tweeted by Kirsty Allsopp [National TV presenter] who has over '400,000' followers nationally which all helps get the message out there.

Keep Britain tidy tweeted us to all their supporters, so as you can see we are making the most of social media to get the message out that Litter and Dog Fouling are not acceptable and that we are and will take action to stamp it out.

Dog Fouling and Litter stencils in biodegradable paint.

Support for litter picks by supply black bags, litter pickers, gloves and fluorescent vests and pick up the rubbish afterwards. Guides, Scouts, Brownies, School Groups etc.

Advertising on Council Vehicles.

Promoting an anti-littering, dog fouling and fly tipping message on Bin Lorries and Street Cleansing vehicles.

Sponsorship support from local companies, L'Oreal, McDonalds, and Boots who sponsor bins and provide corporate staff to carry out environmental cleansing initiatives. Staff member to litter pick in AHP on Saturday afternoons during the summer.

Use of Restorative justice personnel to carry out environmental initiatives. E.g. paint Burton Road Pavilion. Litter pick, sweep up leaves etc.

Organised litter picks by school children.

The following concerns were highlighted by Members:

- Gedling Borough needs to be aware when the County Council is grass cutting to enable litter to be removed.
- Cleaning of litter bins in shopping centres, for example Calverton, is done by contractors.
- Bins are replaced when necessary. They are expensive, new bins cost between £350 and £400.00.
- Concern was voiced about bins not being fully emptied. It was explained that operatives sometimes use litter pickers to remove individual items as replacement bags are a costly item.

- **Can we have access and sight of the geographical analysis?**

A report which presented the Satisfaction Survey 2015 analysis for smaller areas within Gedling Borough was distributed. This included a summary of key findings, comparison of satisfaction levels between rural and urban wards and also between different post code areas within the borough.

- **What form will “communication with residents” take?**

In support of the Gedling conversation roadshows and online survey, an additional street cleansing satisfaction resident survey was carried out this year following the poor results. This communication was undertaken at the Arnold Show, as part of a wider PASC roadshow event to advertise our services and better understand resident satisfaction with additional information provided for the public regarding the difference between GBC and Notts. County Council responsibilities as we are a two tier authority.

A clipboard survey of resident data undertaken for the first time at the carnival this year indicates a satisfaction rate of 82% across urban & rural areas.

Hope to introduce the same at the Gedling Show next year.

Questions asked as part of this survey were;  
Your Satisfaction with where you live &  
Your Satisfaction with your local town centre.

PASC Services are APSE Best Street Cleansing Team Winner’s 2013 & 2014, Finalists 2015 and Finalists again September 2016.

- **How will the "partnership" with Notts. CC work in practice?**

Communication will start with ‘Via’ the contracting highways arm of NCC at the earliest to ensure we keep communication channels open between us.

#### **RESOLVED:**

- To thank Councillor Barnes and the officers for their attendance.
- To obtain additional information relating to
  - the possibility siting of solar panels on new buildings and
  - taxi cab omissions.

- To note the report.

## **131 COUNCILLOR CALL FOR ACTION**

Members were updated on the Councillor Call for Action submitted by Councillor Ellwood relating to the processes undertaken by the Council for the issuing of Section 215 notices under the Town and Country Planning Act, specifically in relation to 72 – 74 Westdale Lane.

Planning Officers have acknowledged a number of issues impacted on the delay in actioning the Section 215 Notice for Westdale Lane and processes to ensure that this delay does not happen again are being developed.

The land has been sold and ownership of the land has still to be established. If a new notice is served at this stage it could well hold up the sale of the land. Once the sale is complete and ownership known the new owners will be asked to tidy up the land, should they fail to do so in a reasonable time a new Section 215 notice will be issued.

### **RESOLVED to:**

- Note the report; and
- Receive an update on the progress of the tidying up of the land and issuing of a new Section 215 notice at Westdale Lane at the November meeting.

## **132 SCRUTINY WORK PROGRAMME**

### **Scrutiny Review Updates**

Members were informed that the response to the recommendations of the Obesity Review and an update on the success of the voice webcasting of meetings will be available at the November meeting.

### **Visit to the Material Recycling Facility**

Councillor Lawrence discussed with members of the committee the interesting and informative visit to the Mansfield recycling facility. Members were then encouraged, through their role as school governors, to inform schools about the opportunity for visits to the facility.

### **East Midlands Ambulance Service**

Members were advised about the attendance of EMAS at the next Overview and Scrutiny Committee and the reason for their attendance.

### **Willows Medical Practice**

Members had been updated earlier in the meeting regarding the Willows Medical Practice. They were informed that the CCG is making plans which will ensure that patients have ongoing access to GP services. A

further report is being submitted to the Joint City/County Health Scrutiny Committee.

**Scrutiny in Committee**

Members agreed the programme of Portfolio Holder attendance.

**Scrutiny Working Groups**

After discussion it was decided to establish working groups to carry out in-depth reviews looking at waste collection, focusing on reduction, recycling and reuse, and also tackling the issues of a growing elderly population.

Councillor Lawrence will chair the waste collection review and Councillor Poole and Paling have agreed to be part of the review group.

Councillor Doyle will chair the elderly population review. Working Group members will include Councillors Scroggie, Paling and Gregory.

Additional members will be invited from the wider council membership.

**RESOLVED:**

- I. To note the information relating to:
  - The Obesity Review and the recording of meetings
  - The visit to the recycling facility
  - The attendance of EMAS at the November meeting
  - The Willows GP Practice
  
- II. Agreed to establish working groups to examine
  - Waste collection
  - Issues around an aging population.

**133 REPORTS AND NOTICES RECEIVED BY THE CHAIR OF OVERVIEW**

**RESOLVED:**

To note the report.

**134 ANY OTHER ITEM WHICH THE CHAIR CONSIDERS URGENT.**

None.

The meeting finished at 7.40 pm

Signed by Chair:  
Date:

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**Report to: Overview and Scrutiny Committee**

**Subject: East Midlands Ambulance Service**

**Date: 21 November 2016**

**Author: Elections and Members' Services Officer**

## **1. PURPOSE OF THE REPORT**

- I. To introduce a briefing from East Midlands Ambulance Service (EMAS)
- II. To advise members about the Nottinghamshire Fire and Rescue Emergency First responder trial.

## **2. INFORMATION**

- 2.1. East Midlands Ambulance Service (EMAS) actively seeks to involve the public, and those who represent them, in decision making to help them develop services that meet local need. To do this they want engage with Scrutiny Committees. To help facilitate this Ian Cross, Locality Manager for Nottinghamshire South and, Annie Palmer, External Relations & Engagement Manager will be attending the committee to discuss service priorities and listen to member's views, comments and suggestions regarding the ambulance service.
- 2.2. Attached at **Appendix 1** is information relating to the Nottinghamshire Fire and Rescue Emergency First Responder trial which has been launched to support of colleagues at East Midlands Ambulance Service (EMAS).

## **3. RECOMMENDATION**

- The committee is asked to consider and comment on the briefing and use the information to enhance its understanding of the work of the East Midlands Ambulance Service
- To note the information regarding the Emergency First Responder trial.

## **APPENDICIES**

### **Appendix 1 Emergency First Responder trial**

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# NOTTINGHAMSHIRE

## Fire & Rescue Service

*Creating Safer Communities*

Dear Stakeholder,

From Tuesday 1 November 2016 firefighters at Carlton, Edwinstowe and Worksop fire stations will become the latest to join an Emergency First Responder (EFR) trial in support of colleagues at East Midlands Ambulance Service (EMAS).

The trial, which will run for three months, will see firefighters utilising specialist skills, competencies and equipment, to provide life-saving support to patients suffering cardiac arrest, chest pains or unconsciousness in their local area. They will be mobilised at the same time as an ambulance crew, but due to the close proximity of fire stations to their local community a fire crew may be able to get there more quickly, saving vital seconds while the ambulance crew makes its way to the patient.

Firefighters at Newark and Harworth are already participating in a national EFR trial and it is envisaged that this latest scheme will help maximise the amount of information that can be fed back nationally, as well as enhancing the valued services already provided to the community in Nottinghamshire by dedicated Community First Responders (volunteers who are trained and supported by EMAS to provide a fast response to people in life-threatening emergencies, whilst the ambulance travels to the scene).

Deputy Chief Fire Officer Wayne Bowcock said: "Since the start of the national trial in 2015 we have been looking at ways in which we can further support our colleagues in EMAS, by using the specialist skills that firefighters have to give patients the best possible chance of survival in the communities we serve.

"It makes sense that we would want to help patients in our communities in this way, during those critical moments while an ambulance makes its way to the scene."

Pete Ripley, EMAS Associate Director of Operations said: "The community focused response model is something we have been doing for a number of years. We have Community First Responders (CFRs) and retained fire responders across the whole East Midlands and benefits are seen for those patients in a time critical emergency such as cardiac arrest.

"Having someone there who can provide basic life support, including defibrillation and CPR, within minutes of the collapse happening will improve the patient's chance of survival."

Key facts:

- Fire crews will respond to Red 1 & 2 emergency calls in their local communities and will be mobilised at the same time as an ambulance crew.

- Crews will deliver non-invasive medical treatment, including the use of defibrillators, to patients aged 12 years or older who are suffering cardiac arrest, chest pains or unconsciousness.
- The EFR scheme will enhance the services already provided to the community by dedicated volunteer Community First Responders, including firefighters at Eastwood, East Leake, Southwell and Misterton who operate as Co-responders, and firefighters at Newark and Harworth who are already part of the National Joint Council trial.
- Based on the evaluation of current EFR schemes both in Nottinghamshire and elsewhere in the UK, there has been no detrimental effect on the standard of fire cover provided in the area. Firefighters will respond as a crew in their fire appliance so that they are available to respond to other emergencies once the ambulance crew has arrived.
- The trial will run for three months and will be continually monitored and evaluated by all parties to ensure it remains effective and continues to offer quality patient care in the local community.

If you require any further information or would like to discuss the EFR trial, please contact Group Manager Damien West on 07967 661513.



**Report to: Overview and Scrutiny Committee**

**Subject: Council Plan 2016/19: Overview of Quarter 2**

**Date: 21 November 2016**

**Author: Director of Organisational Development and Democratic Services.**

## **1. PURPOSE OF THE REPORT**

To inform the Overview and Scrutiny Committee of the position against Improvement Actions and Performance indicators in the 2016/2017 Gedling Plan.

## **2. BACKGROUND**

2.1. As usual, comprehensive details about current performance against the Gedling Plan can be accessed through the following link on the Council's website:-

<http://www.gedling.gov.uk/aboutus/howwework/prioritiesplansperformance/howisgedlingdoing/>

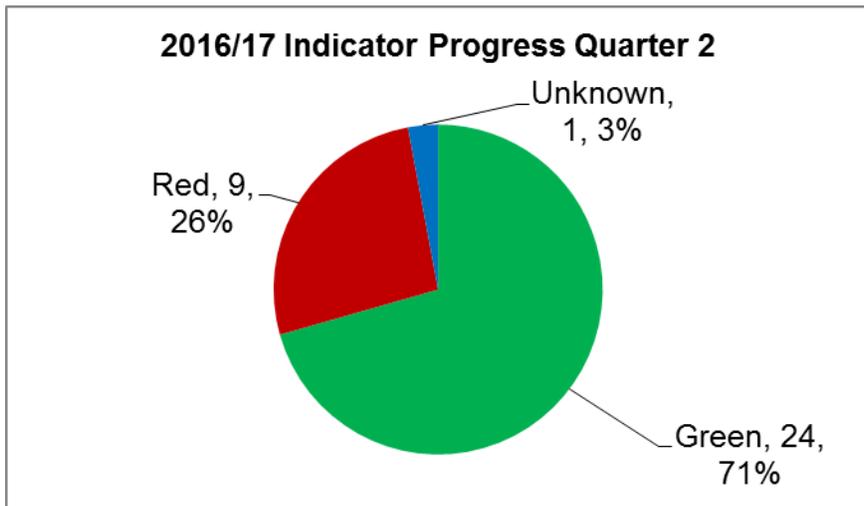
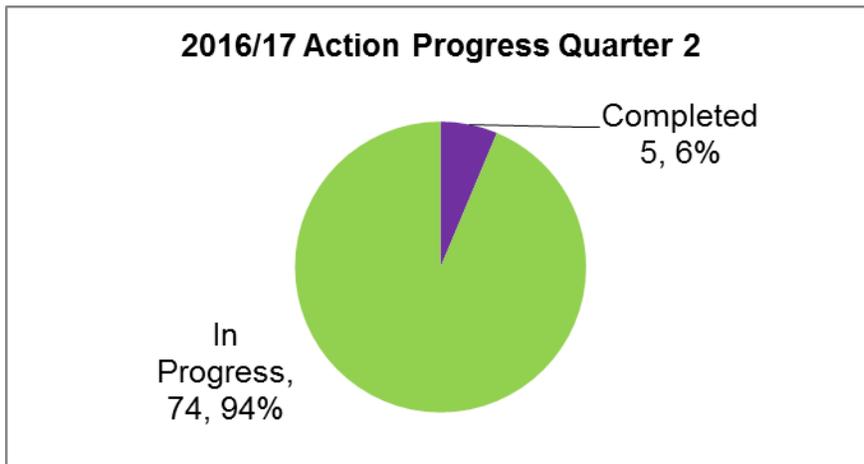
Members are recommended to view this document which reviews actions, indicators and outcomes for Quarter 2.

2.2. A full set of papers that appear on the website have been printed and these reports are available in the Members' Room. They contain explanations of variances from expected performance together with trend arrows for all the performance indicators within the Gedling Plan (note that an upward arrow indicates improved performance, irrespective of whether improvement is represented by a higher or lower value) and progress bars for all Gedling Plan actions showing progress made against project milestones.

2.3. The assessment criteria used for actions and indicators is based on red, amber and green traffic light symbols. To be assessed as green performance indicators must be in line with their expected performance at this stage of the year, whilst actions must be on target against the “completed” or “in progress” milestones determined within Covalent.

### 3. Current Performance

3.1.1. Overall Performance at Quarter 2 against of the 2016/19 Gedling Plan actions and indicators shows the following:

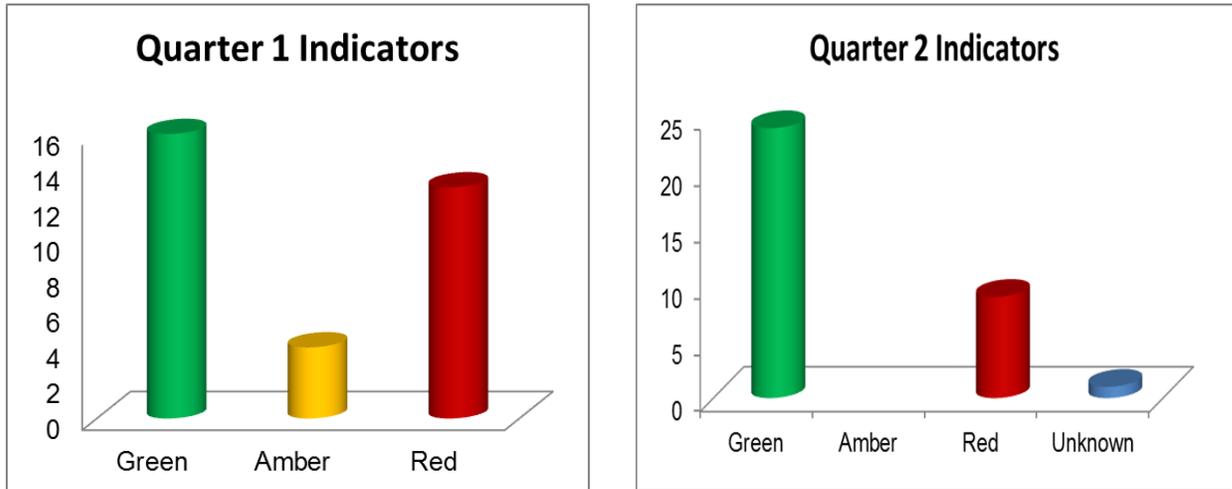


#### Actions

3.1.2 Of the 80 actions, five are completed and the remaining 75 are in progress.

## Indicators

3.1.3 Performance at the end of quarter 2 has improved since quarter 1. Twenty four of the 34 performance indicators that are appropriate for quarterly monitoring are on target and 9 are red. One indicator is for tracking purposes only.



3.1.4 Of the 9 indicators shown red at the end of quarter 2, 4 are expected to improve and be on target at year end. However the following 5 indicators are expected to be behind target at year end, despite management action.

(a) Number of fly tipping incidents reported to Gedling Borough Council

Whilst the indicator slowed in quarter 1, there was a worsening position in quarter 2. The Council continues to remove an increasing number of fly-tips, which reflects a national trend. Officers are focusing on how best to prevent them happening in the first place. While there are some patterns, for example certain 'hot-spot' locations, the often random nature of fly-tipping makes it extremely difficult to prevent. There have been two successful high profile GBC prosecutions and it is hoped that this will send a strong message out that this type of criminal behaviour is not and will not be tolerated. In addition a high profile TV campaign went out recently to promote the use of new covert cameras that will be deployed to 'hot spots' to gather evidence for prosecutions. It is hoped that a combination of the above will start to drive down the numbers of incidents moving forward.

(b) Average time to process homeless applications (number of working days)

Whilst performance has not achieved the target for the 2nd quarter, the team now has an additional full time housing officer and the increased capacity should improve performance. It is still challenging due to the lack of affordable housing and support services to resolve people housing needs, but the additional resource should see improvement in future quarters.

(c) Working Days Lost Due to Sickness Absence (rolling 12 month total)

Sickness absence is increasing both as an annual average and "month on month". Predominantly, the higher levels of monthly average seem to relate to a sharp rise in the number of cases of long-term absence. Any long term absence tends to have a material impact on a service's rate of absence and in particular this impact is proportionately severe in smaller teams. The annual "average" level of absence shows marked increase not only because of the current high levels of absence but also because the months that are being replaced through the rolling 12-month cycle we months that had experienced exceptionally low levels of sickness absence - in summary in our calculations we are replacing very low levels of absence with very high levels of absence. Officers continue to take steps to actively manage sickness absence.

(d) Net additional homes provided

In keeping with the national picture, house building continues to be slow in Gedling. A review is currently taking place of all schemes that have received planning permission to identify if there is any way to encourage starts on site.

(e) Residual household waste per household in Kg

The first 2 quarters of the year are generally high due to approximately 15-20% of garden waste being put in the black bin. In order to increase the garden waste scheme customer base and reduce the residual waste in the black bin, an additional vehicle has been purchased which arrived in August. Unfortunately due to delay in arrival of the new vehicle and being at capacity, the Council was unable to actively promote garden waste scheme. However the scheme will be actively promoted to coincide with the beginning of the next growing season and in the meantime we will continue to look at ways to reduce residual household waste.

- 3.1.5 A review of the performance indicators capturing information dealing with homeless individuals has been undertaken to support improved monitoring

of performance to better inform management of the issues being faced in this service area. It is proposed that the current indicator LI046 Preventing homelessness – number of households who consider themselves as homeless, who approached the Council and for whom housing advice resolved their situation' be removed from the Gedling Plan and replaced by:

LI 372 Percentage of households who considered themselves as homeless who approached the Council and for whom housing advice resolved their situation.

LI087 Number of homeless applications received.

### **Improvements in performance**

3.1.6 Members will recall that at the end of quarter 1 good progress was being made to meet the following indicators:

- Percentage of Minor planning applications processed within 8 weeks – improved from 58.97% in quarter 1 to 86.79% in quarter 2 against a target of 70%.
- Percentage of Other planning applications processed within 8 weeks – improved from 76.16% in quarter 1 to 94.69% in quarter 2 against a target of 80%.

Both performance indicators are now expected to be on target at year end.

Other examples of where performance has improved since quarter 1 include:

- The average length of time spent in temporary accommodation has reduced from 13.5 weeks in quarter 1 to 6 weeks in quarter 2 against a target of 11 weeks.
- The percentage of young people (18-24 year olds) claiming Job Seeker Allowance has reduced from 2.7% in quarter 1 to 1.7% in quarter 2 against a target of 2.6%.
- The number of apprentices hosted within Gedling Borough Council has increased from 5 in quarter 1 to 7 in quarter 2 against a target of 6.
- The number of school-age work experience placements hosted in Gedling Borough Council in partnership with YouNG (and Economic Development) increased from 2 in quarter 1 to 6 in quarter 2 against a target of 2.
- The number of affordable homes delivered has met its quarterly target and risen to 20 during quarter 2 compared to 6 delivered during quarter 1.

## Achievements

- 3.1.7 A separate report is produced highlighting key achievements delivered during quarter 2, focusing on areas where the Council has made a real difference to people's lives. This is attached as Appendix 1 and is available on the Council's website and in hard copy in the Members' Room. The following outcomes are identified for particular attention:

**Gedling Borough Council's Accredited Centre** – the courses put on by our training team has attracted 12 attendees from Rushcliffe and Broxtowe Borough Councils for courses including the CMI Certificate in Management at Level 3, CMI Diploma in Management at Level 5, ILM Certificate in Leadership at Level 5. This has brought just over £5,000 into the Council during 2016.

**Gedling Menu Employability Programme** - The last employability activity was delivered in July. Across the academic year (1<sup>st</sup> September 2015 - 22<sup>nd</sup> July 2016) the programme resulted in 1300+ students receiving some form of employability support (CV development, mock interview, employability workshop) and having contact with at least one employer.

Four out of the 6 secondary schools in the Borough undertook an employability audit to identify activities to be developed for the new school year. The two remaining schools will be audited by the end of October. Based on the feedback from the audits a request for quotation was sent to providers in August. This resulted in Ideas4Careers being appointed to deliver a combined speed networking and 'Have a go' session that will be facilitated by a range of employers from different sectors in the new academic year and the first event will take place in December 2016.

**Jobs Fair** - The annual Jobs Fair took place on Wednesday 21 September at Arnold Methodist Church. 32 employers/providers exhibited at the event. 267 people visited the event to identify work opportunities. Economic Development will follow-up with employers to identify success stories.

## 4. RECOMMENDATIONS

The Overview and Scrutiny Committee is recommended to:

- Consider, ask questions and identify any actions or indicators that require additional information; and

- Note the progress against Actions and Performance Indicators in the 2016/2019 Gedling Plan.

## **APPENDICIES**

### **Appendix 1: Examples of outcomes achieved during Quarter 2**

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## **Examples of Achievements and Activities**

**During**

**Quarter 2 2016/17**

## PEOPLE

### Reduce anti-social behaviour, crime and the fear of crime

**Gedling Creative Dance School** - The Gedling Creative Dance Summer School took place at Arnold Hill Community Centre in the summer holidays, resulting in local 7-12 years olds doing a live performance at the Gedling Show. The School was funded by the Council and Inspire County Youth Arts.

**Theatre Activities for Local People** - The Council, Nottingham Playhouse, Inspire County Youth Arts and Gedling Homes have teamed up to develop a programme of performing arts and theatre opportunities for local young people in local areas and for Gedling Homes' tenants. The purpose is to enhance participant's skills and self-confidence which in turn will make a positive impact on their health and wellbeing.

**Taxi Training** – So far since the start of the training in April 2016 487 drivers have been trained. The course has been well received by license holders and they have participated well and given feedback that the course was relevant and easy to understand. Training evaluation shows a high level of satisfaction with the venue, trainer and content of the course

### Improve health and wellbeing

**Supporting vulnerable residents** - GBC Environmental Health Officers working with the Anti-social Behaviour Co-ordinator have provided support for a vulnerable resident to return to their home. The owner of the property contacted the Council to explain he had struggled with hoarding and discarding household item to the extent that he had filled his flat. The officers inspected the property and were satisfied it was a public health risk. As the owner wasn't able to clear it following the issue of an enforcement notice, the Council arranged clearance. The contractors took 2 days to clear the property and removed over 3 tonnes of rubbish and the owner will repay the cost of the clearance to the Council. The Council are currently working with partners such as social services and the mental health team through the Vulnerable Persons Panel to ensure the owner receives adequate support going forward.

**Local Walk Leaders Recognised** - Get Going Gedling Volunteer Walk Leaders received Walking for Health recognition awards. Weekly walks have been established in Mapperley, Calverton, Netherfield, Gedling Country Park, Carlton, Arnold and Killisick. Information available at [Get Going in Gedling](#).

**Breastfeeding Friendly Gedling** - Gedling Borough Council has received positive feedback in relation to the Breast Feeding Friendly pilot, whereby local venues can become accredited. The promotional material have been well received and will be use as a template for other districts in Nottinghamshire.

Eight premises have now been accredited in Gedling, the latest being Stenhouse Medical Centre, Unity Surgery and Calverton Leisure Centre.

**Jump Avenue at Arnold Hill Community Centre** - In September, the Jump Avenue Family Healthy Lifestyle programme started at the Council's Arnold Hill Community Centre. This is a free weight management programme targeting 5-11 year olds that includes fun, interactive nutrition and activity sessions delivered by the Change Point weight management service.

**Arnold Methodist Church Mental Health Befriending Service** - This new weekly befriending service run by volunteers was launched in September. The service is proving successful every Friday at Arnold Methodist Church with numbers steadily growing. It has been supported by the Council offering advice regarding on business planning and safeguarding and local councillors have offered financial assistance.

**A Healthy Bestwood Village** - The Council has been working with local residents in Bestwood Village to develop a health and wellbeing programme. 12 young people have participated in five weeks of basketball sessions on the newly installed Multi Use Games Area over the summer holidays and 17 volunteers have already been recruited as plans for a new parkrun in Bestwood Country Park are developed. Attendance from partners at the summer community fun day has seen residents engage with smoking cessation services, a dog mess campaign has applied 33 stencils and 5 posters in the village, the Healthy Housing Service is supporting flu jabs at the monthly health clinic and a funding bids for outdoor gym equipment is being developed for the village.

**Carnival of Sport** - Celebrating the Rio Olympics the leisure centre put on a varied programme of activities over the summer holiday which was supplemented by holiday camps run in partnership with Gedling Sports Partnership. There were 3,199 attendances at the holiday activities with a further 60 children attending the all day holiday camps.

**Finding Dory** - We were approached by Disney and the ASA who were working together to create a fun interactive family swim session with a finding dory theme to run alongside the film release. Disney and the ASA supplied us with staff training, advertising material and equipment. These sessions were aimed at families with children between the age of 0 and 12 and were a great success with 327 attendances over the 6 weeks the sessions ran

**Redhill 3G Pitch** - Redhill Academy Trust and Gedling Borough Council were awarded a £381,309 grant from the Premier League & the FA Facilities Fund which will provide a brand new facility of a FIFA Quality Standard 106m by 70m 3<sup>rd</sup> Generation (3G) pitch with floodlighting. The pitch will be available 7 days a week to provide much needed increased capacity for the borough's clubs and teams to use for both training and competitive matches.

## **Promote and encourage pride, good citizenship and participation in the local area**

**Netherfield Good Neighbour Award and Garden Competition** - On 18<sup>th</sup> July the annual awards evening took place organised by the Council and sponsored by B&Q. This project brought together the local community with prizes awarded to those winners and runners up. The evening celebrated the community champions of the Netherfield area but also provided as much appreciated social occasion for some of the more socially isolated residents of the area.

**Newstead Cleaner and Greener Day** - The Cleaner and Greener took place in July in partnership with Nomads Cricket Club and Newstead Youth Club. Activities included a barbeque, sports and crafts activities for families, climbing wall and presentation of the Newstead Garden Competition Awards.

**Gedling Borough Arts Festival** - The first Gedling Borough Arts Festival took place on Thursday 14 - Saturday 16 July with a range of arts, crafts, music and dance. Arnold Methodist Church hosted with participation from Redhill Academy, Killisick Junior School, Patching's Art Centre, Robert Mellors Primary School, Handsewn, Arnold History Society and a wide range of authors promoting poetry and literature.

A special performance also took place at the Bonington Theatre of 'A History of Here' presented by broadcaster and comedian Ian McMillan (AKA the Bard of Barnsley) and Cartoonist of the Year, Tony Husband.

Organisation of the Festival was overseen by Julie Malone from New Writer's UK supported by the Council.

**Gedling Show** - This year's Show took place on 4<sup>th</sup> September. An estimated 10,000 people attended enjoying sports and arts and crafts activities for children delivered by Gedling Play Forum and Netherfield Boys and Girls Football Club, the horticultural marquee, classic car show with 77 exhibitors, fun fair, dog show organised by Notts and Yorkshire Boxer rescue and well over 50 stalls for charities, information providers and local trades.

**Play Days** - The Council has worked in partnership to deliver its summer play days in Calverton, Papplewick, Arnold and Carlton attended by many thousands of parents and children. Arts and crafts, sports activities and lots of other fun have been on offer delivered by jointly alongside key partners such as Calverton Parish Council, Papplewick and Linby Enterprise Group, Papplewick Parish Council, Calverton Play Day Fundraising Group, Gedling Play Forum and Netherfield Boys Football Club.

**Asset Transfer Programme Receives national recognition** - The council approach to working with local groups to pursue asset transfer of community buildings has received national recognition from the Cabinet Office and is being promoted as a case study – [Gedling Community Asset Transfer](#). This has resulted in the award of a further £9,445 to Gedling to further support local groups going forward with transfer.

**Youth Council to Champion Mental Health and Racism** - Gedling Youth Council have decided their priorities as mental health and tackling racism.

It has already been teaming up with the local Child and Adolescent Mental Health Service and City Arts who deliver Express Yourself, a creative arts programme in the Borough for young people with emotional health and wellbeing needs.

**Village Ventures Touring Programme** - The Council and Village Ventures Rural touring programme supported the delivery of two performances at Burton Joyce Village in November 2016 and February 2016 attendance by 186 people – "The After Hours Quintet in Concert" and "Singing Up a Storm".

## **Reduce hardship and provide support to the most vulnerable**

**Improved support for homeless individuals** - The housing needs team have interviewed over 130 individuals during the quarter, exceeding the target for resolving homelessness. Our ability to resolve homelessness has been improved by working with Ashfield District Council and Rushcliffe Borough Council who have assisted us in the provision of temporary accommodation, whilst lease agreements are progressing with both a social landlord to reduce usage of B&B accommodation. Working in partnership with both Elizabeth House and Step two the team has also been able to move more people on and make greater use of the support available. A dedicated refresh of the waiting list has increased the percentage of active bidders and is now only 1% under target.

**Supporting refugees** - The second cohort of Syrian refugees has been accommodated within the borough.

**YMCA Adventure Guides in Killisick** - Nottinghamshire YMCA has received Lottery Funding to deliver a range of outdoor activities; unifying families from across local groups, to extend their links and to build local community bonds and support. The areas of focus in Gedling will be Killisick supported by the Killisick Steering Group.

**Killisick Summer Camp** - 40-50 young people attended the Killisick Summer Activity Camp every day funded by the Council and delivered by Gedling Sports Partnership.

**Killisick Fun Day** - The Fun Day organised by the Council took place on 9<sup>th</sup> July with a range of activities and entertainment for families.

**Beacon Project Up and Running** - The new Beacon Project is now launched in Killisick with many local activities running from the site of the Beacon Baptist Church. Activities include the Beacon Bowling Club now volunteer led which was previously run by the Council at Arnold Hill Community Centre. Other activities include Foodbank, commissioned health services, a craft group, after school club, work club, YMCA Dad's and Kids Club amongst others. The Beacon has been supported by training delivered through the Council's Community Asset Transfer Partnership.

**New Floodlights for Newstead Young People** - Thanks to support and joint work between the Council, local elected members, Newstead Parish Council and the local youth club, the Multi Use Games Area in Newstead now has its own floodlights. The lights will enable local young people to use the facility during the darker winter months in a safely lit environment. It will also provide an outdoor space for the Council's Monday Night Youth Sports Club in run Newstead. The Sports Club is funded by the Home Office as part of a national pilot and securing the external funding has meant the re-allocation of local resources to provide the much needed floodlights.

**Newstead Summer Sports Festival** - The Council organised a Sports Festival for the young people of Newstead in August following external funding received by Street Games. Street Games attended the Festival and as a result of what they saw are supporting a Sport England application for additional funding for Newstead.

**Newstead Monday Night Sports Club** - The Home Office funded pilot sports club for young people in Newstead has seen 48 participants since it started at the end of last year.

**Residents Supported by Citizen's Advice Bureau** - Through the Council's annual grant to Nottingham Citizen's Advice Bureau, in total 371 Gedling residents were offered advice during April to June 2016. 39% of these had a disability or a long-term life limiting illness and 66% received benefit or debt management advice. At the Arnold, Calverton and Netherfield outreach services and at the central Nottingham office Gedling residents saw £48,263 Benefit Gain. £64,171 of debt was managed through the 3 outreach services. Those residents referred to a debt case worker, at the Nottingham Bureau, funded by the Money Advice Service, saw in total £587,928 of debt managed and £142,305 of debt written off.

## **PERFORMANCE**

### **Improve the customer experience of dealing with the Council**

**Improved turnaround of minor and other planning applications** - 86% of minor applications are processed within 8 weeks against our target of 70%, and 94.6% of other planning applications are processed within 8 weeks against a target 80% has been achieved during quarter 2. This significant improvement has been achieved by a greater emphasis on performance management which has included regular team meetings and coaching provided through weekly 1 to 1's which has allowed senior staff members to assist less experienced colleagues to identify key issues early on in the application process. The team has also embraced a positive and proactive approach towards their work.

### **Give tax payers value for money**

**Gedling Borough Council's Accredited Centre** – the courses put on by our training team has attracted 12 attendees from Rushcliffe and Broxtowe Borough Councils for courses including the CMI Certificate in Management at Level 3, CMI Diploma in Management at Level 5, ILM Certificate in Leadership at Level 5. This has brought just over £5,000 into the Council during 2016.

### **Maintain a positive and productive working environment and strong staff morale**

**Improve staff wellbeing** - Council staff are being encouraged to get involved in lunchtime activities to help improve their wellbeing. Activities include Mindfulness Meditation for Beginners, Knit and Natter and Lunchtime Fitness sessions.

## PLACE

### Ensure local people are well prepared and able to compete for jobs

**Gedling Menu Employability Programme** - The last employability activity was delivered in July. Across the academic year (1<sup>st</sup> September 2015-22<sup>nd</sup> July 2016) the programme resulted in 1300+ students receiving some form of employability support (CV development, mock interview, employability workshop) and having contact with at least one employer.

4 out of the 6 secondary schools in the Borough undertook an employability audit to identify activities to be developed for the new school year. The two remaining schools will be audited by the end of October. Based on the feedback from the audits a request for quotation was sent to providers in August. This resulted in Ideas4Careers being appointed to deliver a combined speed networking and 'Have a go' session that will be facilitated by a range of employers from different sectors in the new academic year and the first event will take place in December 2016.

**Gedling Employment and Skills Group** - The new Employment and Skills Delivery plan has been developed that focuses on work activities to be delivered within the new academic year. The plan includes corporate priorities to increase training and employment uptake for Gedling residents.

**Jobs Fair** - The annual Jobs Fair took place on Wednesday 21 September at Arnold Methodist Church. 32 employers/providers exhibited at the event. 267 people visited the event to identify work opportunities. Economic Development will follow-up with employers to identify success stories

**Gedling Colliery Site** - Keepmoat held their first meet the buyer event at the Civic Centre on Monday 4 July with Keepmoat, ED, CITB and NCN as Keepmoat's preferred apprenticeship provider having stands. 25+ contractors/suppliers attended the event, further events are planned.

**Employment and Skills Plan** - went live for the site on the 1<sup>st</sup> September. A work programme is being developed to focus on the KPIs to be delivered in the next twelve months.

**Employment and Skills Plans for development sites** – Using the CITB Client Based Approach (CBA) during quarter 2 the following sites have compiled or are in the process of compiling an Employment and Skills Delivery plan for their development site:

- Blood Homes for the Spring Lane site.
- Woodhead for the NCHA Cavendish Pub Site.
- Via for the Gedling Access Route
- Bellway Homes for Land North of Papplewick Lane

These employment and skills plans will create a number of training and work opportunities for Gedling residents during the term of the build. All developers have been invited to attend the Employment and Skills Group to present their plans to partners to encourage engagement and collaborative working.

**Erasmus+ update** - Economic Development submitted the first interim report on behalf of the partnership to the National Agency (NA) on the 1 July. The NA has responded to say that they are happy with how the project is progressing.

During September seven employers were supported that will create nine apprenticeship starts (targets for the two year pilot programme engage 90 SMEs and 120 apprenticeship starts).

A microsite has been developed to support the roll out of the pilot programme which went live on the 1<sup>st</sup> September. The site contains information for small to medium enterprises on the individual steps involved in recruiting an apprentice along with supporting documentation/ resources and links.

In addition Economic Development has engaged the Council's training department to design and deliver appropriate training and mentoring programme to support SMEs recruiting an apprenticeship. The first training workshops will be delivered first twilight session is planned for 24<sup>th</sup> November with a further 2 in the pipeline. It will be an opportunity to encourage Employers to take advantage of our suite of Leadership and Management Courses available through our Accredited Centre.

## **Provide an attractive and sustainable local environment that local people can enjoy and appreciate**

**Arnold Town Centre and Carlton Square** - Option reports have been submitted by Urban Delivery for both regeneration projects. Supporting work has been underway to bring these projects closer to delivery. An example is the submission of an expression of interest to the Nottinghamshire pre-development fund to support the next phase or feasibility and project development activities for both sites. Both applications have progressed to full application which will be submitted by the 28 October.

## **Provide more homes**

**Progressing the Local Planning Document** - The Publication Draft Local Planning Document was consulted on during May – July 2016. The Local Planning Document was submitted to the Planning Inspectorate on 17<sup>th</sup> October 2016, which starts the examination process.

**Securing more affordable homes** – The Housing Manager has been working with developers at a local site in Ravenshead to push for the delivery of affordable homes within a development to meet with Section 106 requirements. 20 affordable homes were delivered during the quarter, meeting the target and tenants have now settled in at the new development on Dunstan Street; next month will see the new tenants moving into accommodation on The Grove site. In addition planning permission has been granted on three sites with Gedling Homes and a start on those sites is expected in January 2017. This and development at another site have the potential to deliver a significant (£2 – 4m) commuted sum to the council.



**Report to: Overview and Scrutiny Committee**

**Subject: Programme of Portfolio Holder Attendance**

**Date: 21 November 2016**

**Author: Elections and Members' Services Officer**

## **1. PURPOSE OF THE REPORT**

- I. To consider the areas of responsibility of the Portfolio Holder for Housing, Health and Wellbeing, Councillor Peter Barnes, as part of the rolling programme of Portfolio Holder attendance.
- II. To discuss area for examination in the Public Protection Portfolio at the January meeting.

## **2. BACKGROUND**

At the 20<sup>th</sup> July 2015 Overview and Scrutiny Committee, Members agreed to continue with a programme of attendance by Portfolio Holders, and relevant officers, at committee. Areas of performance, within each Portfolio for examination, would be identified, and questions for Portfolio Holder submitted in advance of each meeting. 'Ad hoc' questions could also be put forward at the meeting itself.

Non-executive members have also been invited to submit questions for the Portfolio Holder.

## **3. 2016/2017 PROGRAMME OF PORTFOLIO HOLDER ATTENDANCE**

Areas of responsibility within the Housing, Health and Wellbeing portfolio include:

- Leisure centres and sports development
- Health promotion and development
- Bonington Theatre
- Homelessness and Housing needs

- Housing and Council Tax benefits
- Liaison with Public Health and Clinical Commissioning Group.

A customised report detailing performance outcomes for Q2 for the above Portfolio is attached at **Appendix 1**.

### 3.1 Questions received in advance from Members

The following question has been submitted in advance from Members:

L1046

Households who considered themselves homeless, who approached the Council and when housing advice resolved their situation

- Elaborate on the prevention methods?
- Does the authority make use of the Broxtowe Youth Homeless model?

L1051

Average time to process homeless applications (number of working days)

- What were the findings of the review of the service
- What are the new homelessness procedures?

L1086

Average length of time spent in temporary accommodation (in weeks)

- Could you provide more clarity on why and how the cases impeded the performance?
- Has a contingency or continuity plan been considered for the future to manage cases of possession?
- What temporary accommodation is available in Gedling? Do we place people outside the borough? Does Gedling use Bed and Breakfast accommodation?

Arising from the Actions report -Review and improve temporary housing

- This action is due for completion on 31 November 2016. It was 23% completed by the end of Quarter 1. Could Cllr Wheeler explain how far this action has progressed?

NI 181

- Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (in calendar days)

#### Liaison with Public Health and the Clinical Commissioning Group

Is Cllr Wheeler able to inform the committee whether patients of the closed The Willows practice have all been satisfactorily taken on by other practices, and whether this has affected their waiting times for patients to be seen?

Is Cllr Wheeler able to inform the committee of any progress on the proposed new medical centre on Ashwell Street, Netherfield?

What effect will the 19% cut in pharmacy funding have on the provision of pharmacies in Gedling Borough. Is Councillor Wheeler able to inform the committee of any plans the CCG has to ensure that all residents have access to local pharmacies, should the decrease in funding lead to the some closing?

#### **4. FUTURE PORTFOLIO HOLDER ATTENDANCE**

Councillor David Ellis, Portfolio Holder for Public Protection, will be attending the next meeting of the committee to give Members the opportunity to examine areas within his Portfolio.

This includes:

- Crime Reduction and Community Safety
- Emergency Planning
- Safeguarding
- Environmental Health

A customised report detailing performance outcomes for Q2 for the above Portfolio is attached at **Appendix 2** to assist Members' identify areas for consideration.

Members are asked to consider which service areas they would like to examine in this Portfolio. If they have any specific issues they would like Councillor Ellis to address Members are requested to submit questions in advance of the meeting.

Councillor Ellis will also be attending to assist members with the mandatory requirement for the committee to undertake an annual review of the work of the

Local Crime and Disorder Reduction Partnerships (CDRP), as a whole, in terms of how they are tackling crime and disorder for the benefit of the local communities.

## **5. RESPONSES TO REQUESTS FOR FURTHER INFORMATION: Q1 REPORTS**

The following responses to issues raised at the 19 September committee have been received:

- **Progress in reducing emissions from taxi cabs.**  
From this year (April 2016) we have introduced the following to reduce emissions:
  - We now allow 1000cc vehicles first registered after 1st Jan 2015, to be licensed. Previous minimum was 1300cc.
  - We changed the age policy from licensing vehicles that are 5 years old or in exceptional condition to 6 year old only. By way of explanation, this is a tightening up of vehicle standards as the exceptional condition clause was a loophole allowing old vehicles that may be in superficially good condition but with engines with lower emission standards to get a license. The revised condition ensures that all newly registered diesels meet at least euro 5 standard.

Response received from Andy Callingham,  
Service Manager Public Protection.

- **Solar panels on new buildings**  
There are various policies in the Aligned Core Strategy and in the emerging Local Planning Document which encourage the use of renewable energy and these include the following:-

The Aligned Core Strategy Policy 1 (Climate Change) Part 3 requires development to demonstrate how carbon dioxide emissions have been minimised in accordance with the energy hierarchy which includes:

- Using less energy through energy and efficient building design ;
- Utilising energy efficient supplies; and
- Maximising use of renewable and low carbon energy generation systems

LPD Policy 2 – Other Renewable Energy Schemes is positive about giving planning permission to renewable energy schemes subject to criteria.

LPD35 which requires proposals to respond appropriately to local climatic conditions to maximise the opportunities for energy efficient design, renewable energy generation and access to sunlight (b) (v) as well as optimising energy efficiency (c).

The use of renewable energy sources including solar panels is therefore very much supported by our existing and emerging planning policies and officers are proactive in promoting the use of such technologies. This is however often only one aspect of a development proposal and weight needs to be given to all relevant material considerations by the Borough Council when making planning decisions. Therefore, it would be difficult to substantiate a refusal of planning permission if a developer did not wish to incorporate renewable energy sources into their proposal. Our general position in relation to renewable energy is in accordance with other Council's in the Nottinghamshire and nationally.

Response received from Mike Avery,  
Planning Delivery Manager.

## **6. RECOMMENDATION**

The Overview and Scrutiny Committee is recommended to:

- Consider, ask questions and comment on the information provided
- Thank Councillor Wheeler and other guests for their attendance
- Identify areas in the Public Protection Portfolio for examination at the January meeting
- Consider areas for scrutiny
- Note the further information arising from the Q1 performance information.

## **APPENDICES**

**Appendix 1: Q2 Housing, Health and Wellbeing**

**Appendix 2: Q2 Public Protection**

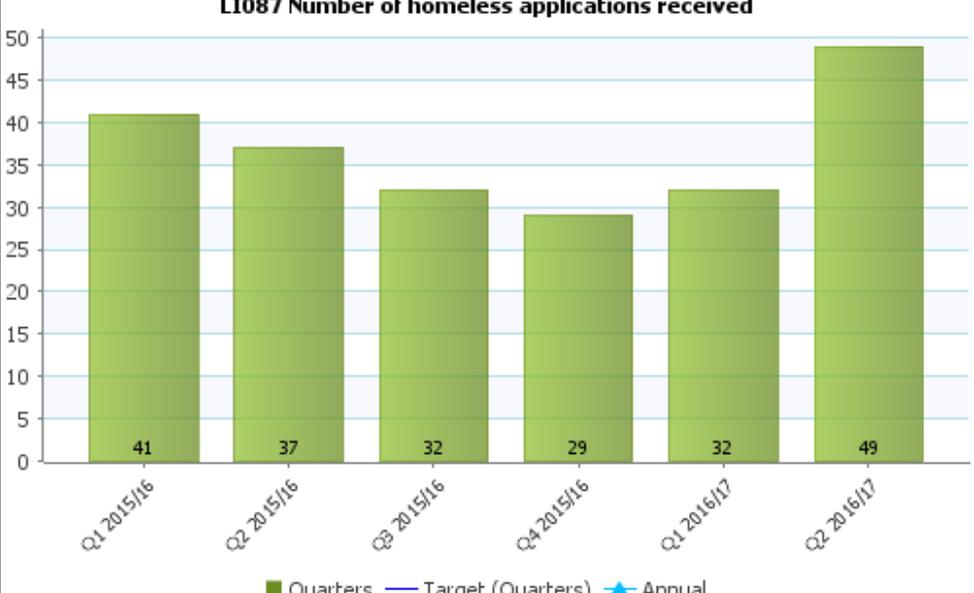
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# Quarter 2 Performance report

## Housing, Health and Wellbeing Portfolio

### Indicators

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

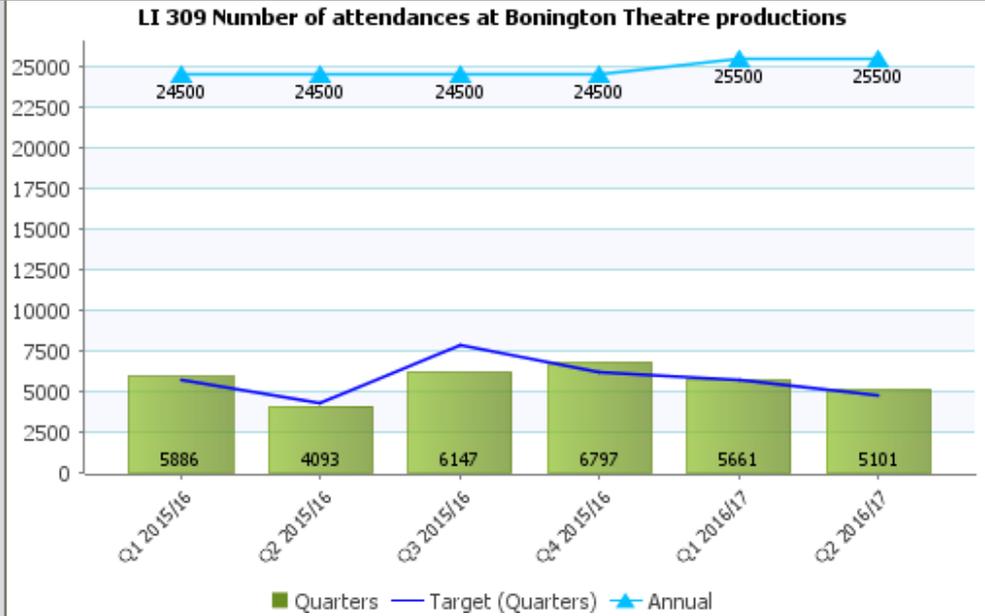
LI087 Number of homeless applications received																	
<b>Managed By</b>	Alison Bennett	<b>Status</b>															
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>														
49	Tracking indicator no target																
<b>Latest Note</b>																	
<b>Performance against target</b>	<p style="text-align: center;"><b>LI087 Number of homeless applications received</b></p>  <table border="1"> <caption>LI087 Number of homeless applications received - Quarterly Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>41</td> </tr> <tr> <td>Q2 2015/16</td> <td>37</td> </tr> <tr> <td>Q3 2015/16</td> <td>32</td> </tr> <tr> <td>Q4 2015/16</td> <td>29</td> </tr> <tr> <td>Q1 2016/17</td> <td>32</td> </tr> <tr> <td>Q2 2016/17</td> <td>49</td> </tr> </tbody> </table>			Quarter	Value	Q1 2015/16	41	Q2 2015/16	37	Q3 2015/16	32	Q4 2015/16	29	Q1 2016/17	32	Q2 2016/17	49
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Q2 2015/16	37																
Q3 2015/16	32																
Q4 2015/16	29																
Q1 2016/17	32																
Q2 2016/17	49																

**LI 309 Number of attendances at Bonington Theatre productions**

<b>Managed By</b>	Andy Hardy	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
5101	4800	↓	↓

**Latest Note**

**Performance against target**

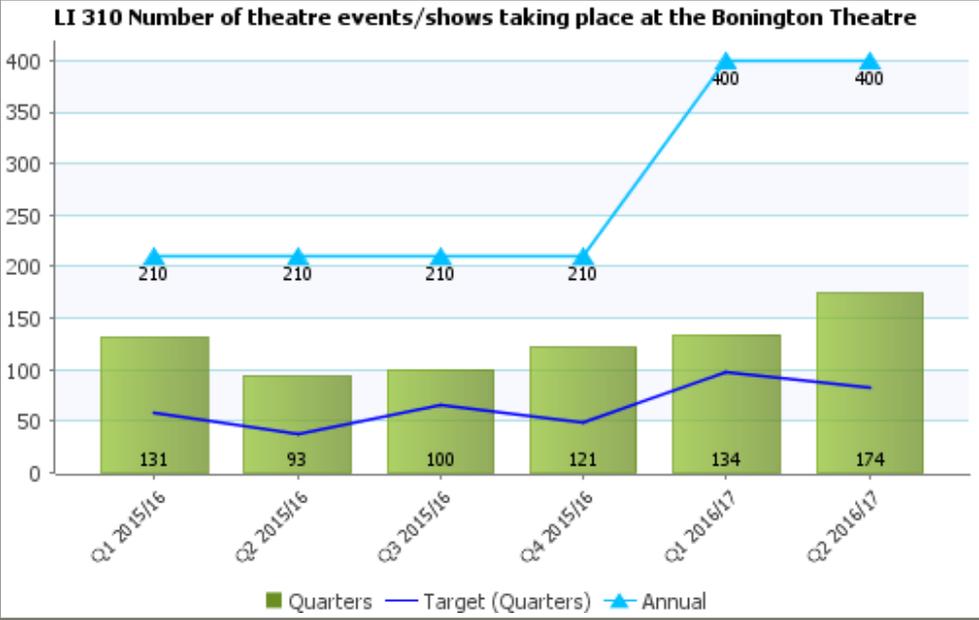


**LI 310 Number of theatre events/shows taking place at the Bonington Theatre**

<b>Managed By</b>	Andy Hardy	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
174	83		

**Latest Note**

**Performance against target**

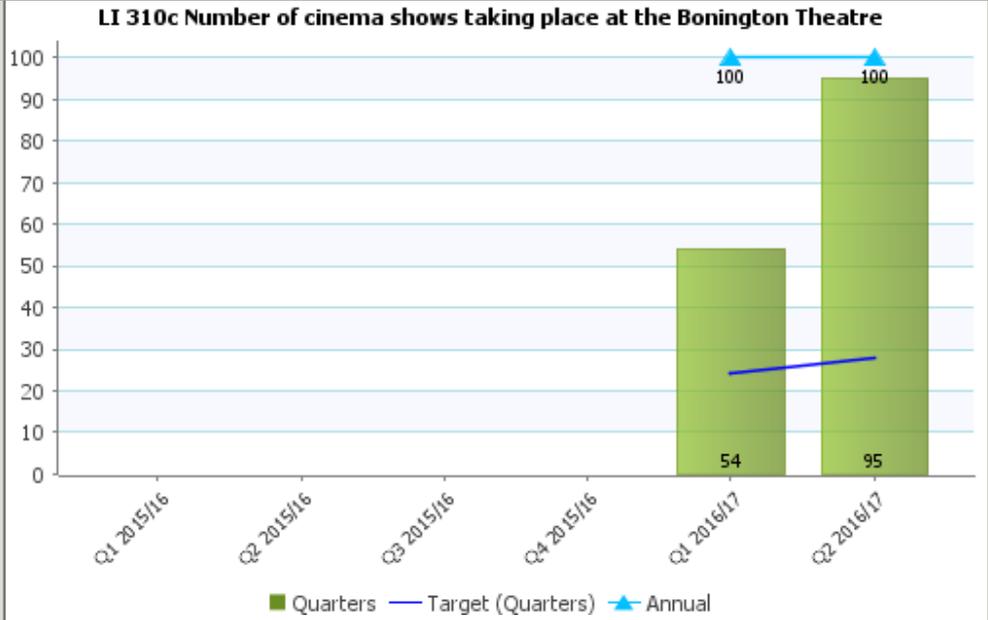


**LI 310c Number of cinema shows taking place at the Bonington Theatre**

<b>Managed By</b>	Andy Hardy	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
95	28		

**Latest Note**

**Performance against target**

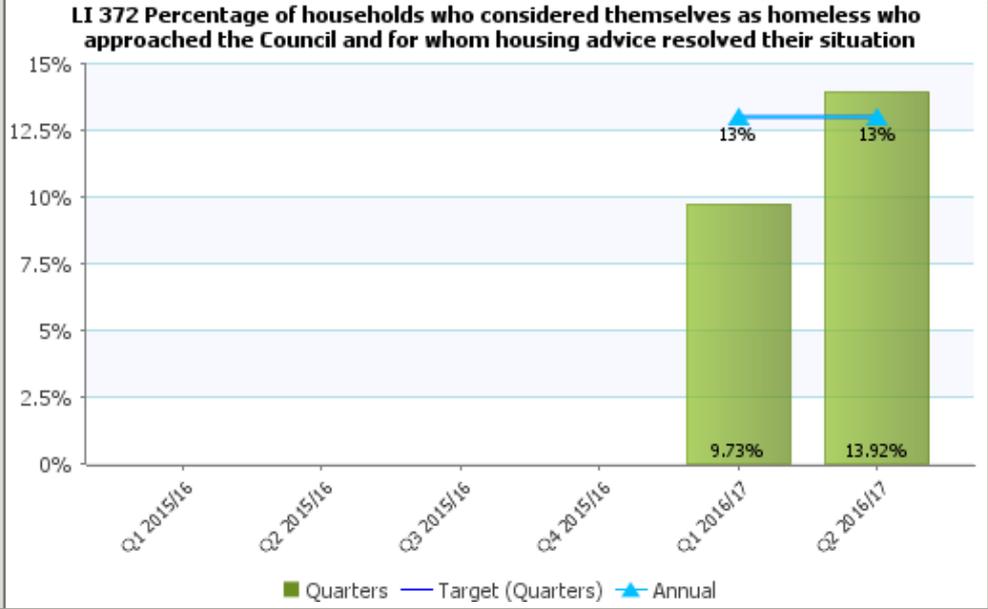


**LI 372 Percentage of households who considered themselves as homeless who approached the Council and for whom housing advice resolved their situation**

<b>Managed By</b>	Alison Bennett	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
13.92%	13%		

**Latest Note**

**Performance against target**



**LI027 Number of visits to leisure centres**

<b>Managed By</b>	Andy Hardy	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
228,994	220,000		

**Latest Note**

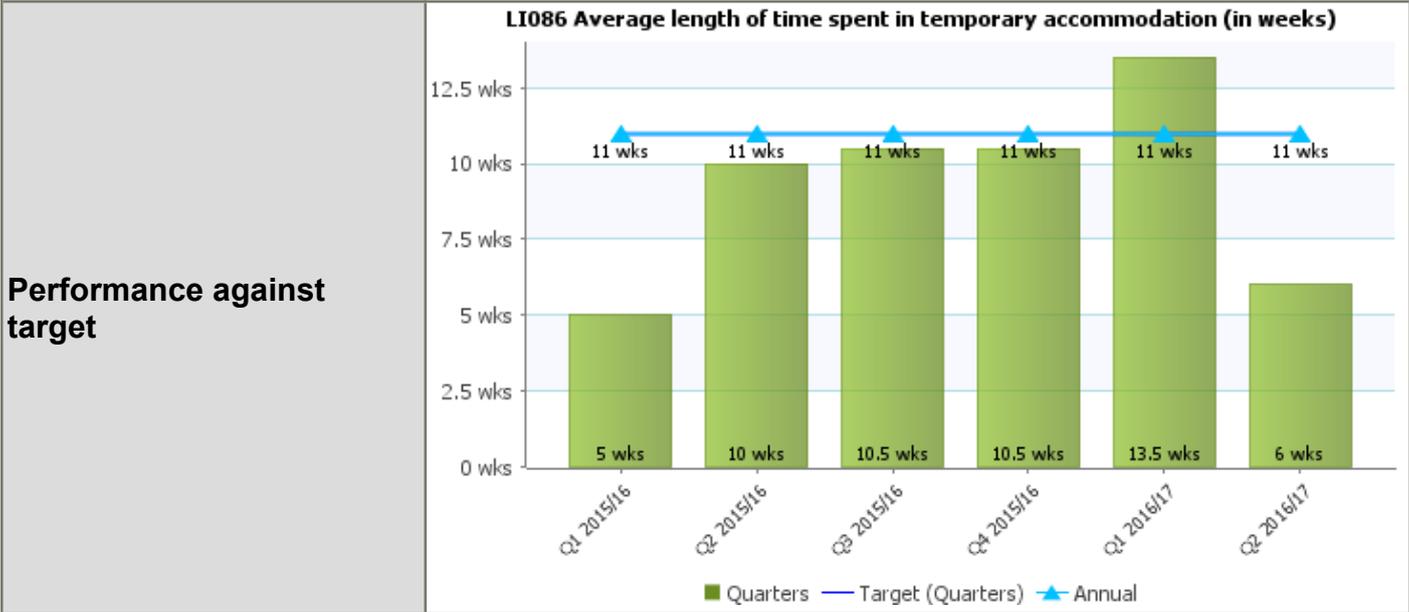
**Performance against target**



**LI086 Average length of time spent in temporary accommodation (in weeks)**

<b>Managed By</b>	Alison Bennett	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
6 wks	11 wks		

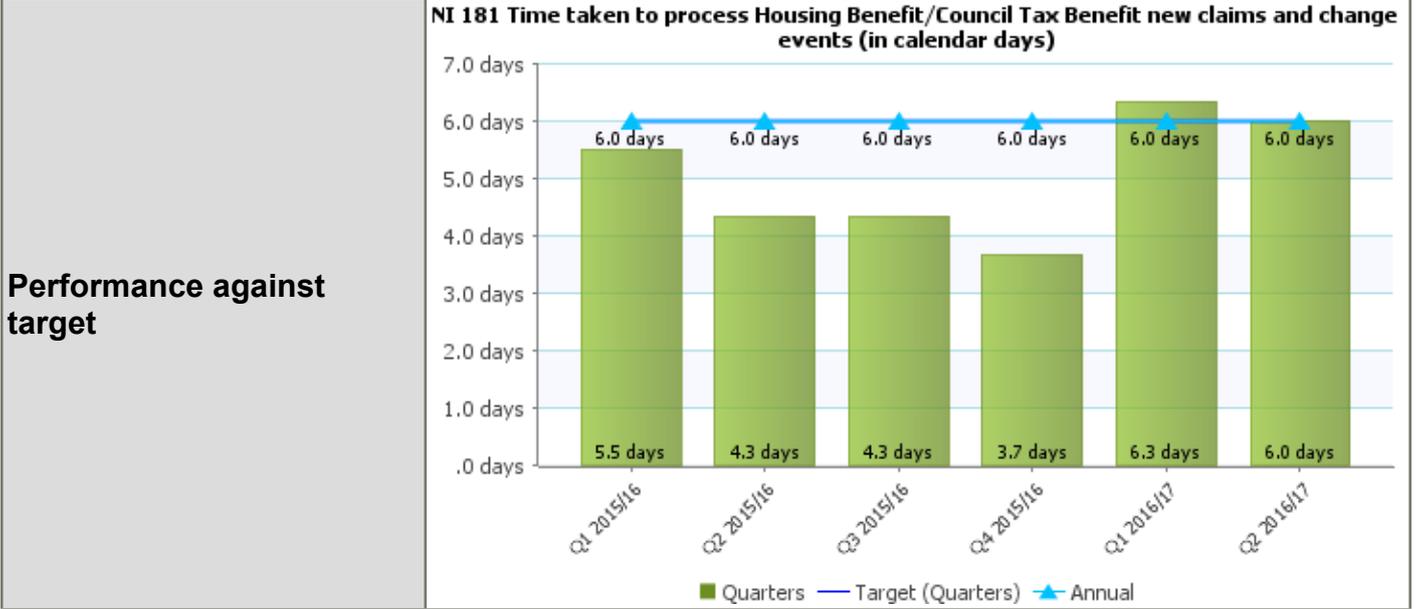
**Latest Note** Whilst this is an improvement, it is related to the teams increased use of B&B accommodation which has a quicker turn around than our own temporary accommodation.



**NI 181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (in calendar days)**

<b>Managed By</b>	Duncan Adamson	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
6.0 days	6.0 days		

**Latest Note**



**LI051 Average time to process homeless applications (number of working days)**

<b>Managed By</b>	Alison Bennett	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
22.9 days	19 days		

**Latest Note**  
 Whilst performance has not achieved the target for the 2nd quarter, as the team now has an additional full time housing officer the increased capacity should improve performance, though it is still challenging due to the lack of affordable housing and support services to resolve people housing needs, but the additional resource should see improvement in future quarters



**LI074 Average time to process new Housing Benefit claims (in calendar days)**

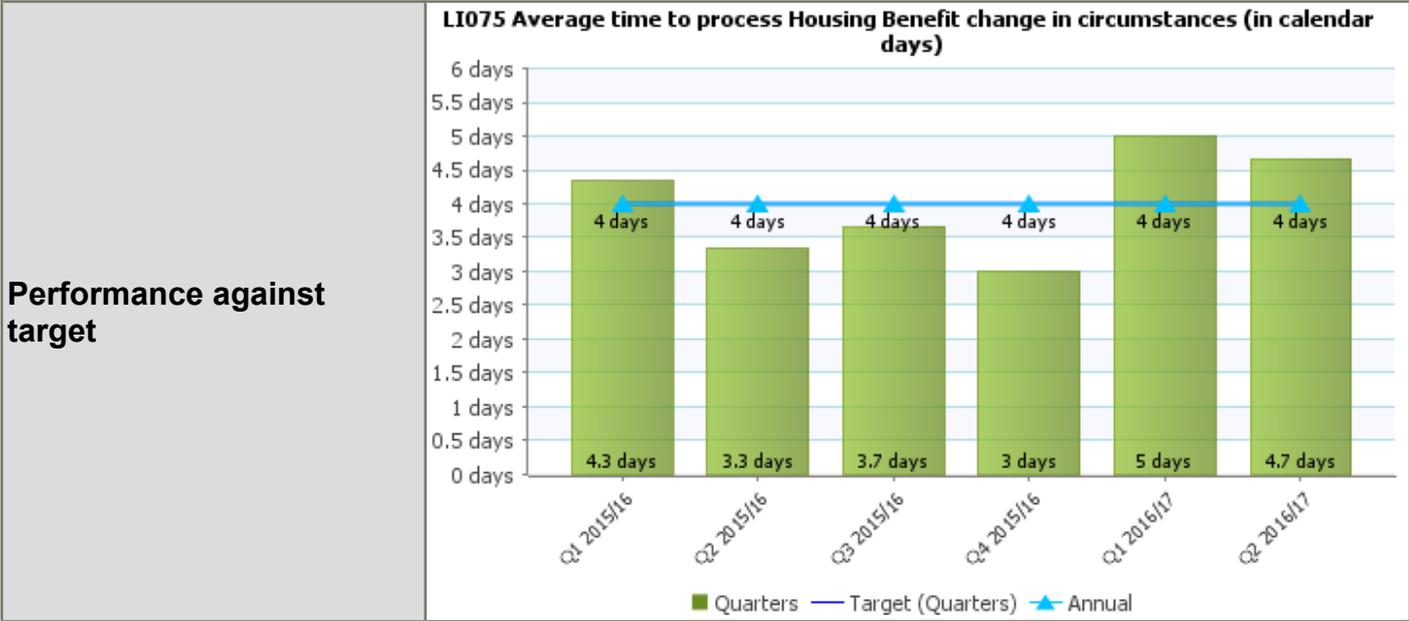
<b>Managed By</b>	Duncan Adamson	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
14.7 days	12 days		
<b>Latest Note</b>	Confident we will be 12 days for the rest of the year. Some performance issues were highlighted but these have now been rectified by the Benefits Manager.		



**LI075 Average time to process Housing Benefit change in circumstances (in calendar days)**

<b>Managed By</b>	Duncan Adamson	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
4.7 days	4 days		

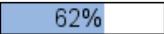
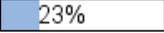
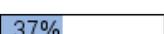
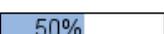
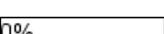
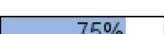
**Latest Note** Confident we will be 4 days for the rest of the year. Some performance issues were highlighted but these have now been rectified by the Benefits Manager.



## Quarter 2 Action Reports

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Develop initiatives to address loneliness and dementia	Lance Juby		31-Mar-2019	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; background-color: #4f81bd; width: 25%;"></div></div> 25%	
Identify and implement practical initiatives to encourage cycling and walking	Lance Juby		31-Mar-2019	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; background-color: #4f81bd; width: 12%;"></div></div> 12%	
Implement a programme of activity to make Gedling a 'breast feeding friendly borough'	Lance Juby		31-Mar-2019	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; background-color: #4f81bd; width: 25%;"></div></div> 25%	
Develop the Gedling Older People's Advisory Group with a view to introducing a Senior Council	Lance Juby		31-Mar-2019	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; background-color: #4f81bd; width: 25%;"></div></div> 25%	
Undertake analysis to identify health inequalities across the borough and develop plans for improvement	Lance Juby		31-Mar-2019	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; background-color: #4f81bd; width: 27%;"></div></div> 27%	
Introduce and support a range of measures designed to tackle excessive weight and promote healthy	Lance Juby		31-Mar-2019	<div style="border: 1px solid black; width: 100px; height: 15px; background-color: #e0e0e0; position: relative;"><div style="position: absolute; left: 0; top: 0; bottom: 0; right: 0; background-color: #4f81bd; width: 0%;"></div></div> 0%	

lifestyles					
Work with partners to deliver activities to support those experiencing mental health issues	Lance Juby		31-Mar-2019		
Review and improve temporary housing	Alison Bennett		30-Nov-2016		Chased Gedling Homes for an update on the legal agreement
Source accommodation for refugees and liaise with specialist providers to resolve their support needs	Alison Bennett		31-Mar-2019		
Provide a varied range of leisure activities for younger people	Andy Hardy		31-Mar-2019		
Enhance the range of activities at leisure centres	Andy Hardy		31-Mar-2019		
Implement a range of activities to increase participation in sport and physical activity	Andy Hardy		31-Mar-2019		
Provide and promote free swimming	Andy Hardy		31-Mar-2019		
Widen and increase participation at the Bonington Theatre	Andy Hardy		31-Mar-2017		
Increase participation in organised outdoor activities	Melvyn Cryer		31-Mar-2019		
Establish and implement a Gedling menu of interventions to contribute to the County's Family Service	Andy Callingham		31-Mar-2019		
Take action to tackle the harmful effects of smoking	Andy Callingham		31-Mar-2019		

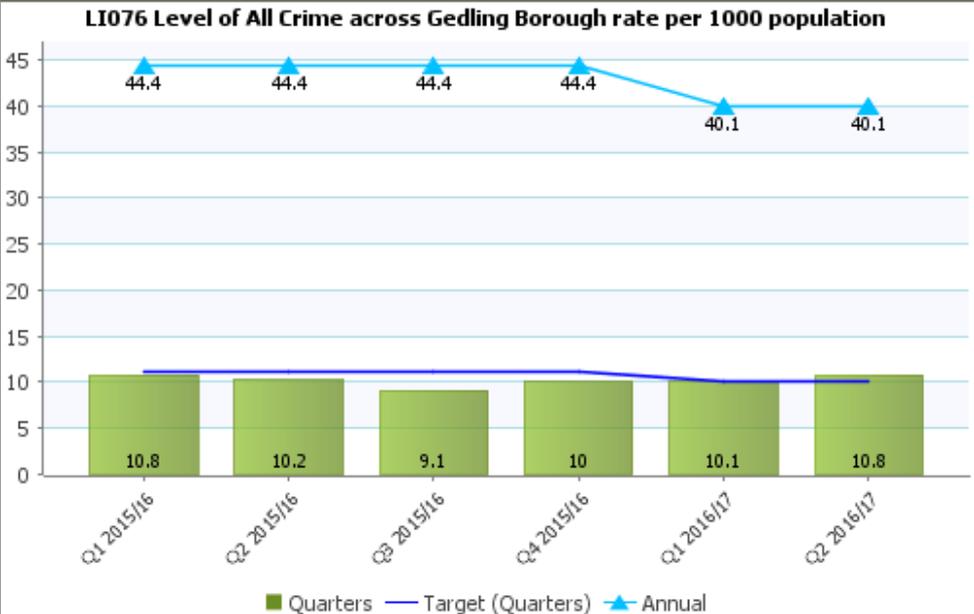
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# Quarter 2 Performance report

## Public Protection Portfolio

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

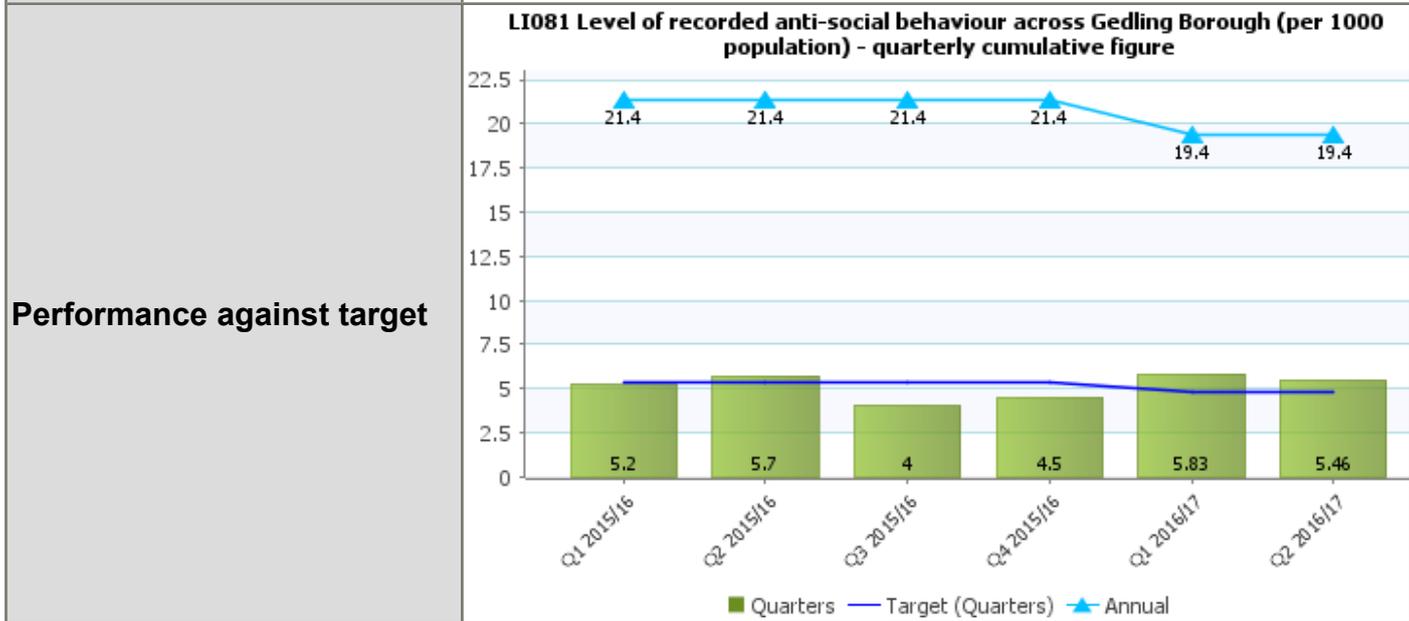
### Indicators

LI076 Level of All Crime across Gedling Borough rate per 1000 population																															
<b>Managed By</b>	Andy Callingham	<b>Status</b>																													
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>																												
10.8	10.03																														
<b>Latest Note</b>	<p>All crime in Gedling shows a slight increase of 1.8% year to date. There were 2,410 offences which is 10.8 offences per 1000 population. This figure equates to 42 more offences year to date. Increases have been in 'burglary other' / drug and theft offences. Violence with and without injury have seen a decrease in overall reported crime numbers for the period.</p>																														
<b>Performance against target</b>	<p><b>LI076 Level of All Crime across Gedling Borough rate per 1000 population</b></p>  <table border="1"> <caption>LI076 Level of All Crime across Gedling Borough rate per 1000 population</caption> <thead> <tr> <th>Quarter</th> <th>Quarters</th> <th>Target (Quarters)</th> <th>Annual</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>10.8</td> <td>11.5</td> <td>44.4</td> </tr> <tr> <td>Q2 2015/16</td> <td>10.2</td> <td>11.5</td> <td>44.4</td> </tr> <tr> <td>Q3 2015/16</td> <td>9.1</td> <td>11.5</td> <td>44.4</td> </tr> <tr> <td>Q4 2015/16</td> <td>10</td> <td>11.5</td> <td>44.4</td> </tr> <tr> <td>Q1 2016/17</td> <td>10.1</td> <td>11.5</td> <td>40.1</td> </tr> <tr> <td>Q2 2016/17</td> <td>10.8</td> <td>11.5</td> <td>40.1</td> </tr> </tbody> </table>			Quarter	Quarters	Target (Quarters)	Annual	Q1 2015/16	10.8	11.5	44.4	Q2 2015/16	10.2	11.5	44.4	Q3 2015/16	9.1	11.5	44.4	Q4 2015/16	10	11.5	44.4	Q1 2016/17	10.1	11.5	40.1	Q2 2016/17	10.8	11.5	40.1
Quarter	Quarters	Target (Quarters)	Annual																												
Q1 2015/16	10.8	11.5	44.4																												
Q2 2015/16	10.2	11.5	44.4																												
Q3 2015/16	9.1	11.5	44.4																												
Q4 2015/16	10	11.5	44.4																												
Q1 2016/17	10.1	11.5	40.1																												
Q2 2016/17	10.8	11.5	40.1																												

**LI081 Level of recorded anti-social behaviour across Gedling Borough (per 1000 population) - quarterly cumulative figure**

<b>Managed By</b>	Andy Callingham	<b>Status</b>	
<b>Current Value</b>	<b>Current Target</b>	<b>Trend compared to last period</b>	<b>Trend compared to year ago</b>
5.46	4.85		

**Latest Note**  
 Anti-social behaviour is showing a decrease of 0.5% year to date; 5.83 incidents per 1000 population. There were 1302 incidents compared to 1309 for the same period the previous year, a decrease of 11 incidents.



## Quarter 2 Action Report

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Title	Managed By	Status	Completion Date	Progress Bar	Notes
Develop and implement a programme of active enforcement to discourage environmental crime	Andy Callingham		31-Mar-2019	<div style="width: 51%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 51%	Enforcement cases taken to court, covert equipment installed and significant TV coverage obtained to deter offenders
Implement taxi licensing improvement plan	Andy Callingham		31-Mar-2019	<div style="width: 74%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 74%	
Identify and evaluate options for delivering CCTV in partnership with Nottinghamshire Police and other local authorities	Andy Callingham		31-Mar-2019	<div style="width: 50%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 50%	Capital costs for the move are now clear, work on monitoring and maintenance costs being carried out
Deliver Gedling's contribution to the activities and plans of the South Nottinghamshire Community Safety Partnership	Andy Callingham		31-Mar-2019	<div style="width: 59%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 59%	
Continue to invest in new and existing CCTV in priority hotspots	Andy Callingham		31-Mar-2019	<div style="width: 75%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 75%	Camera pole installed in Newstead, final works to be carried out imminently

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**Report to: Overview and Scrutiny Committee**

**Subject: Scrutiny Work Programme**

**Date: 21 November 2016**

**Author: Elections and Members' Services Officer**

## **1. PURPOSE OF THE REPORT**

- i. To inform the Overview and Scrutiny Committee about recent scrutiny development events the Chair has attended
- ii. To discuss the Cabinet response to the Obesity Review
- iii. To provide an update on the scrutiny work programme and discuss the 2016/2017 programme of scrutiny reviews
- iv. To inform members about issues raised at earlier committees.

## **2. FEEDBACK FROM SCRUTINY DEVELOPMENT EVENTS**

The Chair of the committee, Councillor Lawrence, will update members on recent scrutiny development events he has attended.

## **3. COMPLETED SCRUTINY REVIEWS 2015/16**

- **Obesity**

The report and recommendations arising from this report were approved at the 27<sup>th</sup> of June Overview and Scrutiny Committee, and referred to Cabinet on the 4<sup>th</sup> of August for a response. A written response to the recommendations is attached at **Appendix 1**. Members will have the opportunity to discuss the responses to the recommendations.

## **4. SCRUTINY IN WORKING GROUPS**

### **4.1 Issues of an aging population review**

There is currently one scrutiny working group. The group's first meeting, at which the review will be scoped, has been arranged for the 28<sup>th</sup> November. Working group members; Councillor Doyle (Chair), Gregory, Paling, Parr, Scoggie and Walker.

The working group will examine a range of challenges presented by the growth in an aging population, and could include what the authority doing to acknowledge this shift, its possible consequences and issues around health, housing, care and loneliness.

### **4.2 Potential topics for review**

At the last Overview and Scrutiny Committee a decision was taken to establish a second working group to consider waste collection. However, since this meeting a number of additional suggestions for review have been put forward and Members may want to consider if they would prefer to prioritise one of the issues below for review:

- **Commercialisation**

Exploring how the authority can generate extra revenue and cost reductions through the introduction of new trading arrangements and business improvement mechanisms. This could include considering what additional commercial options are available, alternative methods of service delivery, shared service opportunities, improvements in procurement plus selling and trading services.

- **Fees and charges**

This could be a wide ranging review which would consider how the authority sets its fees for all services. Currently departments set their own fees and charges for services, reviewing them to ensure that cost effective and efficient services are provided, whilst maximising income within the context of the social aims of the authority.

This could be narrowed down and consideration could be given to specific areas for example:

- **Cemeteries** – this could include the current fees and charges for bereavement services in the Council’s three cemeteries to ensure these costs reflect those charged by neighbouring authorities. Members may want to widen the remit to include other issues regarding how best the authority can meet the needs of residents during the difficult time when arranging a funeral.
  
- **Bulky Waste Services** – assessing the effectiveness of the policy of charging residents to use its bulky waste collection service, including an appraisal of the fee structure. This is something that needs consideration and member involvement would be appreciated.
  
- **Road Safety Outside Schools**  
Examination of a range of issues related to road safety near schools including child casualties, traffic congestion, parking outside schools, road safety education, traffic calming and road safety education and training.
  
- **Gedling Councillor Standard**  
The Gedling Employee Standard identifies five core competencies which are expected of employees. These are expressed as personal statements of intent and identify that a Gedling employee should be Capable, Caring and Considerate, have a ‘Can do’ attitude, are Conscientious and Confident. It has been suggested that councillors should also develop a standard to ensure that all councillors observe the same standard of conduct.

When choosing an issue for in-depth examination the committee should aim to ensure that it is:

- A key issue for the local community
- Something that the working group has a realistic chance of changing for the better
- A concern about a particular service
- An issue that a member of the public has raised with a Member
- Timely and relevant and not already under review.

Members are asked to consider:

- I. Potential topics for review
- II. If they want to convene a working group to look at a specific issue
- III. If they would like to receive information prior to establishing a working group to determine the focus and key questions for the review
- IV. Membership of the working group.

## **5. SCRUTINY IN COMMITTEE**

At the Overview and Scrutiny Committee in June 27<sup>th</sup> 2016, members agreed to continue with a programme of attendance by Portfolio Holders and relevant officers at committee. Areas of performance within each Portfolio for examination will be identified, and questions for Portfolio Holders submitted in advance of each meeting, however 'ad hoc' questions may be put forward at the meeting itself. Non-executive members will also be invited to submit questions for the Portfolio Holder.

**The programme for 2016/17 is:**

<b>21 November 2016</b>	Councillor Henry Wheeler Housing, Health and Wellbeing
<b>23 January 2017</b>	Councillor David Ellis Public Protection
<b>13 March 2017</b>	Jenny Hollingsworth Growth and Regeneration
<b>15 May</b>	To be confirmed.

The scrutiny work programme is attached at **Appendix 2**.

## **6. INFORMATION UPDATES FROM PREVIOUS ITEMS AT COMMITTEE**

- **Recording of meetings**

Members requested a 12 month progress report on the success of the initiative to voice webcast meetings. The trial is still ongoing and the committee will be updated when more information is available.

- **Arnold Market**

External advisers have completed their commission to draw up options and costings for re-development of Arnold market. It is therefore expected that before the end of the year, Cabinet will be asked to approve the commencement of negotiations to acquire Arnold market.

- **Councillor Call for Action 72 – 74 Westdale Lane, Section 215 Notice.**

The sale of the land has now been completed; the site tidied up and is now much improved. A Section 215 notice is no longer necessary. Councillor Ellwood has been informed.

## **7. SCRUTINY ANNUAL REPORT**

As part of its work programme the Overview and Scrutiny Committee is required to prepare an Annual Report which highlights the work undertaken by the scrutiny committee for submission to the Council.

This report usually summarises the highlights and achievements of the scrutiny committee and discusses the priorities for the coming year.

It is proposed that the Scrutiny Annual Report be available for presentation at the Overview and Scrutiny Committee meeting on 23 April, prior to its submission to Council meeting on the 26 June 2017.

## **8. RECOMMENDATIONS**

It is recommended that Members:

- Note the information about recent scrutiny development events
- Consider and discuss the responses to the Obesity Review recommendations
- Agree how to take the scrutiny work programme forward.

- Consider and comment on the information updates from previous items at committee concerning the:
  - Recording of meetings
  - Arnold Market
  - The Councillor Call for Action
- Note the information regarding the annual report.

## **APPENDICES**

**Appendix 1: Obesity Review Response**

**Appendix 2: Work Programme**

## **Responses to Scrutiny Review Recommendations**

### **Report to Overview Committee**

Title of the review: **Obesity Scrutiny Working Group**

Date review completed: June 2016

Date Presented to Cabinet: 4 August 2016

Portfolio Holder: Councillor: H Wheeler

Chair of the review group: Councillor Viv McCrossen

Officer supporting the review: Helen Lee

Response due to the Overview Committee (28 days): 21 November 2016

#### **Guidance**

The final report and recommendations from the above review have been considered by Cabinet and a written response to the recommendations from the responsible Cabinet Member to the Overview Committee is required within twenty eight days of the date the review was presented to Cabinet.

Recommendations from this review have also been sent to Nottingham and North East Clinical Commissioning Group and Public Health – Nottinghamshire County.

If you need any further assistance in completing this response please contact the Officer that supported the review

#### **Recommendation 1**

**We strongly urge the Clinical Commissioning Group to commission the provision of early intervention services by GP practices. We feel this is an, 'invest to save', initiative that will, over time, save a considerable amount of money and do much to benefit the health and well-being of the people of Gedling.**

**Portfolio Holder has received the following response from Nottingham North and East Clinical Commissioning Group (CCG):**

This is not something that we will be commissioning at this stage. We will continue to work with Public Health on the promotion and take up of services in tiers 1-3 and on any work that they are doing on messages around healthy weight, diet and physical activity. Equally, we will also continue to work closely with Gedling Borough Council to promote any messages around healthy weight, diet and physical activity and to support the promotion of any services. Specifically we are rolling out the diabetes prevention programme which is an early intervention to prevent the onset of diabetes and much of this is lifestyle related.

**Recommendation 2**

**We strongly recommend that the data which is collected by the National Child Weight Management programme is analysed and those children identified as overweight are offered appropriate interventions to help them achieve a healthy weight.**

**The Portfolio Holder accepts this recommendation.**

**Response received from Public Health – Nottinghamshire:**

All children identified as overweight are given a leaflet called 'Top Tips' and re provided with details of services that can support them e.g. school nursing and ChangePoint.

**Recommendation 3**

**Resources are made available for obesity prevention education, with a particular emphasis on families, children and young people, outlining the risks that poor diet and lack of exercise will have on health in later life.**

**The Portfolio Holder accepts this recommendation.**

Changepoint's "Jump Avenue" free family healthy lifestyle programme is delivered from Arnold Hill Community Centre. The adult programme is delivered from Westdale Lane Community Centre. The Council is also working with Changepoint to deliver a family healthy lifestyle project in Bestwood Village. An update on provision delivered within Gedling Primary Schools to be requested from Gedling Sports Partnership.

**Response received from Public Health – Nottinghamshire:**

Tier 1 ChangePoint service offers obesity prevention interventions e.g. Busy Feet etc. The focus for activity for this year is for primary aged children.

#### **Recommendation 4**

**That GP practices are supported to offer a range of early intervention initiatives, including talking therapy, to conquer the growing problem of obesity in families and also to develop appropriate early intervention and healthy eating material for GP practices.**

**This recommendation has been sent to the Clinical Commissioning Group and Public Health – Nottinghamshire County Council.**

**The Portfolio Holder has received a response from Nottingham North and East Clinical Commissioning Group that is provided under Recommendation 1.**

**Response received from Public Health – Nottinghamshire:**

Information is available from resource libraries and via Change4Life.

#### **Recommendation 5**

**Improve and promote the self-referral route for Changepoint Weight Management Services.**

**This recommendation has been sent to Public Health – Nottinghamshire County**

**The Portfolio Holder accepts this recommendation.**

The Council has been promoting the Changepoint Weight Management programme by:

- signposting any referrals we have received for the de-commissioned Positive Moves scheme on to Changepoint.
- signposting DNA Health participants to Changepoint if they have an interest in weight loss
- regular meetings with the local Changepoint Health coach to explore joint working opportunities
- circulating Changepoint updates to all community partners so they are aware of sessions available in Gedling
- inviting Changepoint representatives to local steering groups in Killisick, Netherfield and Newstead
- informing Council staff of the service through our workplace health initiative

and annual staff health fair

**Response received from Public Health – Nottinghamshire:**

Call to action cards are available and self-referral only requires a phone call or email T:03330050092 or E: [changepointnotts@everyonehealth.co.uk](mailto:changepointnotts@everyonehealth.co.uk)

**Recommendation 6**

**Rigorous monitoring of the effectiveness of the Changepoint Weight Management Service is undertaken.**

**The Portfolio Holder accepts this recommendation.**

The Council receives monitoring information through its membership on the Nottinghamshire Tackling Excess Weight Steering Group. Monitoring information to be discussed at the Gedling Health and Wellbeing Delivery Group.

**Response received from Public Health – Nottinghamshire:**

Rigorous monitoring is being undertaken. The nature of the service is for long term (12 month) behaviour change and so by the end of year 2 of the contract we will see what impact there has been. Please find attached a copy of the 2015/16 annual report.

**Recommendation 7**

**That there is a monthly article, in the Contacts magazine, promoting healthy lifestyles, sports activities, including walking and cycling, fitness classes and take-up of the allotment scheme. This could include nutritional advice and the inclusion of a healthy nutritious recipe.**

**The Portfolio Holder partially accepts this recommendation.**

The Portfolio Holder accepts that regular promotion be undertaken and that the most appropriate method be considered.

Contacts magazine is published only three times a year and not monthly. There have already been the following articles in Contacts during 2016:

- Mental Health Challenge
- Gedling parkrun
- Parklife – enjoy the great outdoors (

- Summer Carnival of Sport – children’s summer activities
- DNA Health Case study
- Smoking Cessation Service
- Changepoint promotion
- Sign up to local health forum
- DNA Nutrition and Leisure Centre Promotion
- Girls Make it happen
- Talking therapies

Regular communication regarding healthy lifestyles is also happening through the Leisure Keep Me Posted e-marketing. A Health and Wellbeing Keep Me Posted category is also being developed to further promote healthy lifestyles. Opportunities will also be promoted on social media.

The Leisure Centres have also launched DNA Nutrition an on-line tool that helps to design a healthy and nutritious diet for individuals. This will become free to all DNA members from January.

### **Recommendation 8**

**Promotion of a healthy lifestyle, including healthy eating, physical activity and available obesity prevention services are displayed on the side of refuse lorries.**

**The Portfolio Holder accepts this recommendation** but the current budget challenges need to be understood. There is currently no specific health and wellbeing promotional budget held by the Council. The cost of an advert is free for GBC services, but there will be design costs. The opportunity for commissioned partners to advertise on lorries can be offered, however they will need to pay for this service.

Promotion to date on the side of refuse lorries has included leisure centre swimming, DNA health and Get Going In Gedling walking scheme.

### **Recommendation 9**

**Members, through their work, as school governors, should encourage schools to consider adopting the ‘daily mile’ scheme.**

**The Portfolio Holder accepts this recommendation** and will write a letter to all Members. The Council will also discuss with Gedling Sports Partnership their role in encouraging schools in the adoption of the daily mile.

**Response received from Public Health – Nottinghamshire.**

Support for the 'daily mile' is available from ChangePoint as part of the T1 commitment.

**Recommendation 10**

**Members join their GP Patient Participation Group, to promote the need for early intervention information to be available in GPs surgeries.**

Nottingham North and East CCG are reviewing their Patient Participation model. This action depends on the outcome of that review.

**Recommendation 11**

**The provision of outdoor gymnasiums made available in all Gedling Borough Council parks and recreation areas, but particularly, that one is sited at Arnot Hill Park.**

**The Portfolio Holder partially accepts this recommendation.**

This must be driven by budget availability in terms of installation and on-going maintenance. There are currently outdoor gyms located at the following sites:

- Killisick Rec
- King George V Rec, Arnold
- Burton Road Jubilee Park
- Honeywood Gardens

There is also outdoor gym equipment at Papplewick managed by the Parish Council. The Council is supporting the development of a community funding application for equipment in Bestwood Village.

The Council is also considering equipment at Arnot Hill Park, although recent consultation preferred the option of a refurbished play area as a priority. An outdoor gym will also compliment the Bootcamp in Arnot Hill Park. There are no plans for other parks to have outdoor gym equipment particularly as no funding is specifically available.

Research on the impact outdoor gyms have on health and wellbeing to be identified as a means to aid decision making.

### **Recommendation 12**

**The introduction of instructor supervised sessions to inform people how to properly use the outdoor gym equipment.**

**The Portfolio Holder partially accepts this recommendation.**

The Council cannot employ instructors direct to perform such a role so this would rely on the availability of volunteers, interested community organisations, charities or existing private providers. There is no funding available for this so provision would need to be demand driven in order for it to be sustainable. We currently have no evidence whether this demand exists.

Parks and Street Care encourage Bootcamp classes in our parks, but currently only Arnot Hill Park is used.

### **Recommendation 13**

**Consideration of the feasibility of providing table tennis tables in all Gedling Borough parks and recreation areas.**

**The Portfolio Holder partially accepts this recommendation.**

This must be driven by budget availability in terms of installation and on-going maintenance. There are currently no plans to roll them out as no funding is currently available. Bats and balls could also be an issue unless users brought their own.

Carlton-le-Willows Academy has opened a new table tennis centre called the Nottingham Sycamore Table Tennis Academy. Community access includes coaching, competitions, a family night, a Talent Development Centre, school holiday camps and open play for members of the public.

### **Recommendation 14**

**The siting of a “trim trail” at Gedling Country Park and other suitable locations.**

**The Portfolio Holder partially accepts this recommendation.**

Funding has been obtained for a new trim trail to be located at Ley Street in Netherfield.

The Council's plans for other locations must be driven by budget availability in terms of installation and on-going maintenance. There are currently no trim trails in any of the parks at present, as no budget is available.

### **Recommendation 15**

**Healthy option vending machines are installed in leisure centres.**

**The Portfolio Holder partially accepts this recommendation**, subject to consideration of the current contractual obligations the leisure centres have with regard to vending machines. Minimum requirements of the current contract is 10% of options available must be healthy.

**Response received from Public Health – Nottinghamshire:**

The best practice section B 'Nutrition of Government Buying Standards for Food and Catering' might be useful to support changes in the content of vending Machines

### **Recommendation 16**

**The sale of fresh fruit in leisure centre receptions is trialled.**

**The Portfolio Holder partially accepts this recommendation**, subject to consultation with leisure centre users.

Consultation to be undertaken through the Keep Me Posted Leisure database and other formats, to assess demand for fresh fruit. The findings will be used to inform future decisions.

### **Recommendation 17**

**Improve the shower facilities at the Civic Centre, to encourage staff to cycle to work and be more active at lunchtime.**

**The Portfolio Holder partially accepts this recommendation.**

The new shower facilities in the depot are to be made available to Civic Centre staff. Consideration is also being given to secure cycle storage at the depot and Civic Centre, subject to available funding. If this is a possibility it is proposed a launch event is arranged to which Dr Bike will be invited so that staff can access some free bike maintenance. Consideration is also being made to a new cycle lease scheme for staff.

All staff who attended the recent Staff Conference were given a Gedling Cycle Map.

**Recommendations from the CCG to Gedling Borough:**

**1. The promotion and implementation of HOT by EHO's in Gedling BC**

Portfolio Holder Response:

The Council's Public Protection Service Area is promoting and implementing the HOT scheme on an on-going basis

**2. The endorsement of the Spatial Planning and Health document**

Portfolio Holder Response:

This was adopted at Cabinet in September 2016.

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**Overview and Scrutiny Committee work programme 2016/17**

	• Programme of Portfolio Holding to account	Performance review		Current reviews	Responses to scrutiny reviews
27 June 2016	Councillor J Clarke & Cllr M Payne (Provisional)	Quarter 4 data	CCfA update Work programming		Final Report and Recommendations Obesity Review Response to Bonington Theatre Report
19 September 2016	Councillor P Barnes Environment	Quarter 1 data	Update recording of meetings CCfA update Work programming		
21 November 2016	Councillor Henry Wheeler Housing, Health and Wellbeing	Quarter 2 data	6 month update Arnold Market  EMAS	Ageing population	Response to the Obesity review
23 January 2017	Councillor David Ellis Public Protection		Crime and Disorder Scrutiny Police and Crime Commissioner (TBC)		Update Bonington Theatre
13 March 2017	Councillor Jenny Hollingsworth Growth and Regeneration	Quarter 3 data	Asset Transfer		Update Obesity Review
15 May 2017	•				

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